	Commercial
	How do we provide In House
	Computing Service
	How to find what users want Ask them if what they got was what they wanted? Regular review of CS facilities?
	Vendor relationships
	Lack of service provision
	Some central services limited
	Central anti-virus good
	CS assume lowest common denominator skill:
	Reactive not proactive – better last few years
	CS as an option if its 'good enough Won't get shouted at for CS option
	How to get it moved forwad
	CS not seeing things from College perspective
	From using CS Base level provision Technology lead, not enough College inpu Benifits and challanges
Colaborative Conundrum	Get Colleges to make colective bids
	Not enough communication: OUCS mapped College property
	Needs presure to change
	Problem with 'early adoptors' being left behind
	Need help running networks
	Security CD no longer good enough
	CS structure too technology-oriented
	Assigned staff for College Liaisor
	to more buisness aproach
	Would like to be 'customers'
	Colleges see central CS differently
	Colleges under presure Word-of-mouth between Colleges and Colleges to central CS
	Presure for PWF from Departments
	Presure for College facilities from Students
	What do we need to provide? Networking to College Hostels