If Restaurants Functioned Like Microsoft

Patron: Waiter!

Waiter: Hi, my name is Bill, and I'll be your Support Waiter. What seems to be the problem?

Patron: There's a fly in my soup!

Waiter: Try again, maybe the fly isn't really there.

Patron: No, it's still there.

Waiter: Then it must be the way you're using the soup. Try eating it with a fork instead.

Patron: Even when I use the fork, the fly is still there.

Waiter: This is starting to sound like an incompatibility issue. What kind of bowl are you using?

Patron: A SOUP bowl! The same one YOU served me!

Waiter: Hmmm, that usually works. Maybe it's a configuration problem. How was the bowl set up?

Patron: You brought it to me on a saucer. What has that to do with the fly in my soup?!

Waiter: Can you remember everything you did before you noticed the fly in your soup?

Patron: I sat down and ordered the Soup of the Day!

Waiter: At this point my best advice is for you to upgrade to the latest Soup of the Day.

Patron: You have more than one Soup of the Day each day??

Waiter: Yes, the Soup of the Day is changed every hour.

Patron: Well, what is the Soup of the Day now?

Waiter: The current Soup of the Day is tomato.

Patron: Fine. Bring me the tomato soup, and the check. I'm running late now.

Waiter: (Leaves and returns with another bowl of soup and the check.)

Waiter: Here you are, Sir. The soup and your check.

Patron: This is potato soup.

Waiter: Yes, the tomato soup wasn't ready yet.

Patron: Well, I'm so hungry now, I'll eat anything.

Waiter: Enjoy!

Waiter: (Leaves.)

Patron: Waiter! There's another fly in my soup!

Waiter: That sir, is not a fly, it is a protein feature. We have included this enhancement for free with your soup upgrade.

Patron: This is completely UNACCEPTABLE!!!

Waiter: Well, according to the license agreement printed on the back of your latest napkin, we are not liable for the disliking of our product features. I believe we can close this ticket now. (Removes old check, and leaves a new one.)

Patron: (Reads the check:)

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        Soup of the Day .......................$ 1.50
        Upgrade to newer Soup of the Day.......$ 2.50
           Access to support @ $ 5.00 per incident
        ................X 3 Incidents=........$15.00
        Subtotal .............................$19.00
        Mandatory Gratuity. (25%) ............$ 4.00*
        ---------------------------------------------
        Total . . . . . . . . . . . . . . . .$23.00

 * Gratuity was calculated using an early Intel Pentium microprocessor
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