









### What are research ethics?

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#### **Format**

- 1. Warm up (10 minutes)
- 2. Short lecture (20 minutes).
- 3. Group discussions (20 minutes)
- 4. Plenary discussion (30 minutes)
- 5. Feedback and consolidation of key issues (10 minutes)





### Warm up

In groups of up to 5 people discuss for 5 minutes:

- ▶ Where have you seen ethical issues arise in research?
- ▶ What kinds of things go wrong?
- ▶ What are research ethics for?

We will then feed back for 5 minutes.





# Think before doing research that might effect people

- ► Consider the ethics carefully
- Describe your considerations in any publications
- "humans" not "human participants" or "human subjects"
- ► Seek review as necessary (see next session)





# We had questions about ethics in our research<sup>1</sup>

- ► UDP honeypot DDoS sensors
- ► Developed statistical method for estimating coverage
- ► Verified using leaked booter databases...







<sup>&</sup>lt;sup>1</sup>Daniel R. Thomas, Richard Clayton, and Alastair R. Beresford. 2017. 1000 days of UDP amplification DDoS attacks. In *APWG Symposium on Electronic Crime Research (eCrime)*. IEEE, Scottsdale, AZ, USA.







#### Ethics are norms of conduct

- ► Distinguish between acceptable and unacceptable behaviour
- ► Guidance in Menlo Report<sup>2</sup>
- ► Enforced by REBs and Program Committees (e.g. IMC³)
- ▶ Minimise harm, maximise benefit.





<sup>&</sup>lt;sup>2</sup>David Dittrich, Michael Bailey, and Erin Kenneally. 2013. Applying ethical principles to information and communication technology research: A companion to the Menlo Report. Tech. rep. U.S. Department of Homeland Security, (Oct. 2013).

<sup>&</sup>lt;sup>3</sup>Mark Allman and Vern Paxson. 2007. Issues and etiquette concerning use of shared measurement data. In *Proceedings of the 7th ACM SIGCOMM conference on Internet measurement*. ACM, 135–140.

# Menlo report

- ► Respect for persons
- ▶ Beneficence
- ► Justice
- ► Respect for law and public interest





### Observation or intervention<sup>4</sup>

These sessions focus on ethics of observational studies. There are many more considerations for intervention based studies.

For careful reasoning on the ethics of intervention based research see:

https://civilservant.io/



#### https://www.youtube.com/watch?v=RLzRtDp7ES0

<sup>4</sup>J. Nathan Matias and Merry Mou. 2018. CivilServant: Community-led experiments in platform governance. In *Proceedings of the 2018 CHI Conference on Human Factors in Computing System*. ACM Press, 1–13. ISBN: 978-1-4503-5620-6.







### We should consider these ethical issues<sup>5</sup>

- ▶ Identification of stakeholders
- ► Informed consent (where possible)
- ► Identify harms
- Safeguards
- Justice
- ▶ Public interest









<sup>5</sup>Daniel R. Thomas, Sergio Pastrana, Alice Hutchings, Richard Clayton, and Alastair R. Beresford. 2017. Ethical issues in research using datasets of illicit origin. In *Proceedings of the Internet Measurement Conference (IMC)*. ACM. London, UK, (Nov. 2017).







# Legal issues may arise

- Computer misuse
- ► Copyright
- ► Data privacy (e.g. GDPR)
- ▶ Terrorism
- ► Indecent images
- ► National security
- ▶ Contracts

IANAL. Just pointers: not even the beginning of advice.





#### AT&T iPad users database breach

- "Researchers" from Goatse Security found vulnerability in AT&T website
- ▶ Obtained email addresses for 114 000 iPad users
- ► Shared vulnerability, exploit, and email addresses with third parties
- ► Did not report vulnerability to AT&T
- ▶ Went to jail

Unethical and illegal.







# Illegal but ethical research?

- ► Mens rea: lack of criminal intent
- Not in the public interest to prosecute (perhaps ask the prosecutor first)
- ► REB approval! REB protection?
- ► Get the law fixed





# Bad and good justifications

#### Bad:

- ▶ Not the first
- ▶ Public data

#### Good:

- ▶ No additional harm
- ► Fight malicious use
- ► Necessary data





### Patreon database leak<sup>6</sup>

- Researching crowdfunding on Patreon by scraping the website (complete scrape?)
- ▶ Patreon is compromised and full database + source code leaked
- Authors decided there would be additional harm
  - ► Private vs. public data
  - ► Legitimize criminal activity
  - ► Violate privacy

<sup>6</sup>Nathaniel Poor and Roei Davidson. 2016. The ethics of using hacked data: Patreon's data hack and academic data standards. Data and Society. Tech. rep. Council for big data, ethics and society, (Mar. 2016), 1–7. Retrieved Sept. 28, 2017 from

http://bdes.datasociety.net/council-output/case-study-the-ethics-of-using-hacked-data-patreons-data-hack-and-academic-data-standards/.







# Safeguards against potential harm

- ► Secure storage
- ► Privacy
- ► Controlled sharing





### Potential harms

- ► Illicit measurement
- ▶ Potential Abuse
- ► DeAnonymisation
- ► Sensitive Information
- Behavioural Change
- ▶ Researcher Harm





### Researcher Harm

- ► Researchers are participants
- ► Ethics also protects researchers
- Maltese journalist Daphne Caruana Galizia killed by car bomb used Panama Papers data also used by researchers<sup>7</sup>
- Kenichiro Okamoto cybersecurity expert was killed by an Internet troll<sup>8</sup>

<sup>7</sup>Joseph Borg. 2017. Daphne Caruana Galizia obituary. *The Guardian*, (Nov. 21, 2017). Retrieved July 10, 2018 from http://www.theguardian.com/media/2017/nov/21/daphne-caruana-galizia-obituary.

<sup>8</sup> Jake Adelstein. 2018. A cyber-security expert trolled the trolls. Then one killed him. *The Daily Beast. world*, (June 29, 2018). Retrieved June 29, 2018 from https://www.thedailybeast.com/a-cyber-security-expert-trolled-the-trolls-then-one-killed-him.







# Benefits provided

- ► Reproducibility
- ▶ Uniqueness
- ▶ Defence Mechanisms
- ► Anthropology & Transparency





# Safeguards, harms, and benefits<sup>9</sup>

#### Safeguards:

Privacy: No individuals identified

Controlled Sharing: Under legal agreement

#### **Potential harms:**

Sensitive Information: Names, email addresses, criminal activity

Behavioural Change: Don't advertise (working) booters

#### **Benefits:**

Uniqueness: Ground truth on booter activity

Anthropology & Transparency: Real behaviour of booters

<sup>9</sup>Daniel R. Thomas, Richard Clayton, and Alastair R. Beresford. 2017. 1000 days of UDP amplification DDoS attacks. In *APWG Symposium on Electronic Crime Research (eCrime)*. IEEE, Scottsdale, AZ, USA.







### Lets do ethical research

- ► Think about the ethics at an early stage
- ► Take appropriate safeguards
- ► Write about it in publications





# Group discussions

- ► Groups of up to 5 people
- ► Make notes on your case study:
  - 1. key ethical issues
  - 2. the harms that resulted
  - 3. could harms have been prevented?





### Plenary discussion

Feedback from each group on the case studies they looked at.



# Thank you! Questions?

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- [5] David Dittrich and Erin Kenneally. 2012. The Menlo Report: Ethical principles guiding information and communication technology research. Tech. rep. U.S. Department of Homeland Security, (Aug. 2012).
- [6] J. Nathan Matias and Merry Mou. 2018. CivilServant: Community-led experiments in platform governance. In *Proceedings of the 2018 CHI* Conference on Human Factors in Computing System. ACM Press, 1–13. ISBN: 978-1-4503-5620-6.





### References III

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[9] Daniel R. Thomas, Sergio Pastrana, Alice Hutchings, Richard Clayton, and Alastair R. Beresford. 2017. Ethical issues in research using datasets of illicit origin. In *Proceedings of the Internet Measurement Conference* (IMC). ACM. London, UK, (Nov. 2017).



