

COMPUTER SCIENCE TRIPOS Part IB – 2014 – Paper 3

9 Software Engineering (RJA)

- (a) Describe the main lessons learned from the report into the collapse of the London Ambulance Service. [12 marks]

- (b) To what extent have the developments in software tools and management practices of the last twenty years improved the situation, and which of the lessons do we still have to be careful of today? [8 marks]