Disruptive Middleware: Past, Present, and Future

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# From Internet Data Centers to Data Centers in the Cloud

- Data Centers Evolution
  - Internet Data Centers
  - Enterprise Data Centers
  - Web 2.0 Mega Data Centers

Performance and Modeling Challenges



### **Data Center Evolution**

- Internet Data Centers (IDCs first generation)
  - Data Center boom started during the dot-com bubble
  - Companies needed fast Internet connectivity and an established Internet presence
  - Web hosting and collocation facilities
  - Challenges in service scalability, dealing with flash crowds, and dynamic resource provisioning
    - New paradigm: everyone on the Internet can come to your web site!
  - Mostly static web content
    - Many results on improving web server performance, caching, and request distribution
  - Web interface for configuring and managing devices
  - New pioneering architectures such as
    - Content Distribution Network (CDN),
    - Overlay networks for delivering media content





## Content Delivery Network (CDN)

- High availability and responsiveness are key factors for business Web sites
- "Flash Crowd" problem
- Main goal of CDN's solution is
  - overcome server overload problem for popular sites,
  - minimize the network impact in the content delivery path.
- CDN: large-scale distributed network of servers,
  - Surrogate servers (proxy caches) are located closer to the edges of the Internet.
- Akamai is one of the largest CDNs
  - 56,000 servers in 950 networks in 70 countries
  - Deliver 20% of all Web traffic



## Retrieving a Web Page

#### Support Information



#### Global Support Organizations

Support for Radix applications is provided by several different support teams in each of the regions. Some applications are supported by a virtual global team, while others are supported by teams within each region.





#### Radix Applications and GIO Support Models

The GIO support teams provide support for the Radix applications and infrastructure. Some applications and infrastructure are supported by a virtual global team and/or by teams within each region.

More



#### Data Administration

The GIO Data Administration team is responsible for the maintenance of data within the Radix environment. They support the MS Regional Delivery and Customer organizations to load and modify configuration information and data used by the Radix applications.

More

#### Radix Tool Component Definitions

The Radix tool component description documents are OVERVIEWS of the components of Radix from a service and support perspective. A high level service description, a break down of the infrastructure support dependencies and a list of the service requests are included. The primary audience for these documents are the GIO Radix support teams.

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Web page is a composite object:

•HTML file is delivered first

•Client browser parses it for embedded objects

•Send a set of requests for this embedded objects

•Typically, 80% or more of a web page are images

•80% of the page can be served by CDN.



## CDN's Design

- Two main mechanisms
  - URL rewriting
    - <img src =<u>http://www.xyz.com/images/foo.jpg</u>>
    - <img src =<u>http://akamai.xyz.com/images/foo.jpg</u>>
  - DNS redirection
    - Transparent, does not require content modification
    - Typically employs two-level DNS system to choose most appropriate edge server



#### **CDN** Architecture





#### **Research Problems**

- Efficient large-scale content distribution
  - large files, video on demand, streaming media
    - FastReplica for CDNs
    - BitTorrent (general purpose)
    - SplitStream (multicast, video streaming)



#### FastReplica: Distribution Step



L. Cherkasova, J. Lee. *FastReplica: Efficient Large File Distribution within Content Delivery Networks* 

Proc. of the 4th USENIX Symp. on Internet Technologies and Systems (USITS'2003).  $_{_9}$ 









#### **Research Problems**

#### Some (still) open questions:

- Optimal number of edge servers and their placement
  - Two different approaches:
    - Co-location: placing servers closer to the edge (Akamai)
    - Network core: server clusters in large data centers near the main network backbones (Limelight and AT&T)
- Content placement
- Large-scale system monitoring and management



### **Data Center Evolution**



#### Enterprise Data Centers

- New application design: multi-tier applications
- Many traditional applications, e.g. HR, payroll, financial, supply-chain, call-desk, etc, are re-written using this paradigm.
- Many different and complex applications
- Trend: Everything as a Service
  - Service oriented Architecture (SOA)
- Dynamic resource provisioning
- Virtualization (datacenter middleware)
- Dream of Utility Computing:
  - Computing-on-demand (IBM)
  - Adaptive Enterprise (HP)





## Enterprise computing workloads

- Applications often assigned dedicated resources
- Issues
  - Low utilizations
  - Inflexible
    - takes time to acquire/deploy new resources
  - High management costs
    - Increased space, power, and maintenance effort





#### Worldwide Server Market: Cost of Management and Power Ramps Dramatically Worldwide IT Spending on Servers, Power and Cooling, and Management/Administration Spending Installed Base (US\$B) (M Units) \$300 50 45 Power and Cooling Costs X8 \$250 40 Server Mgt and Admin Costs X4 35 New Server Spending \$200 30 \$150 25 20 \$100 15 10 \$50 5 \$0 1996 1991 1998 1999 000 001 002 003 004 005 006 001 000 009



Source: IDC, 2008

## Server Consolidation via Virtualization



## Evolution of the HP IT Environment

II anan	and the second s	Adaptive (Business Processes)
- Anatana	Efficient (Applications)	
Stable (Infrastructure)		
Pre-merger (2001)	2005	2009
7,000+ applications	4,000 applications	1,500 applications
25,000 servers	19,000 servers	10,000 servers
300 Data Centers	85 Data Centers	6 Data Centers
IT cost = 4.6% of revenue	IT cost = 4% of revenue	IT cost = 2.0% of revenue
AY	X	
A ME		
WIXEXX		
MARINE		- The Are

Virtualization and Automation are the key capabilities in NGDC

### Virtualized Data Centers

#### Benefits

- Fault and performance isolation
- Optimized utilization and power
- Live VM migration for management

#### Challenges

- Efficient capacity planning and management for server consolidation
  - Apps are characterized by a collection of resource usage traces in *native environment*
  - Effects of consolidating multiple VMs to one host
  - Virtualization overheads



#### **Capacity Planning and Management**

#### Trace-based approach



 Peaks for different workloads do not all happen at the same time.



 Two workloads each have an 8 CPU peak demand but the peak of their sum is 12 CPUs.

#### The new math: 8+8 = 12



## **Application Virtualization Overhead**

- Many research papers measure virtualization overhead but *do not predict* it in a general way:
  - A particular hardware platform
  - A particular app/benchmark, e.g., netperf, Spec or SpecWeb, disk benchmarks
  - Max throughput/latency/performance is X% worse
  - Showing Y% increase in CPU resources
- How do we translate these measurements in "what is a virtualization overhead for a given application"?

#### New performance models are needed



### Predicting Resource Requirements

- Most overhead caused by I/O
   Network and Disk activity
- Xen I/O Model
- 2 components
  - Dom0 handles I/O
- Must predict CPU needs of:
  - 1. Virtual machine running the application
  - 2. Domain 0 performing I/O on behalf of the app

#### Requires several prediction models based on multiple resources



### **Problem Definition**



Virtualized Application Trace

T. Wood, L. Cherkasova, K. Ozonat, P. Shenoy: *Profiling and Modeling Resource Usage of Virtualized Applications.* Middleware'2008.

## **Relative Fitness Model**

- Automated robust model generation
- Run benchmark set on native and virtual platforms
  - Performs a range of I/O and CPU intensive tasks

- Gather resource traces usage profile

Virtual system usage profile

- Build model of Native --> Virtual relationship
  - Use linear regression techniques
  - Model is specific to platform, but not applications
- Block box opproach Can apply this general model to any application's traces to predict its requirements



## Multi-tier Applications: Motivation

#### • Wayne Greene's story:

- Large-scale systems: 400 servers, 36 applications
- Rapidly evolving system over time
- Questions from service provider on current system:
  - How many additional clients can we support?
  - Anomaly detection or cause of performance problems: workload or software "bugs" ?
- Traditional capacity planning (pre-sizing):
  - Benchmarks
  - Synthetic workloads based on typical client behavior
- New models are needed



#### **Multi-tier Applications**

- Enterprise applications:
  - Multi-tier architecture is a standard building block





### Units of Client/Server Activities: Transactions

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#### •Web page:

An HTML file and several embedded objects (images)

Transaction = Web page view

•Often, application server is responsible for sending the web page and its embedded objects

#### •Our task:

Evaluate CPU service time for each transaction



### Units of Client/Server Activities: Sessions



Check out



Payment

• Session:

A sequence of individual transactions issued by the same client

- Concurrent Sessions = Concurrent Clients
- Think time:

The interval from a client receiving a response to the client sending the next transaction



L. Cherkasova, K. Ozonat, N. Mi, J. Symons, and E. Smirni: *Automated Anomaly Detection and Performance Modeling of Enterprise Applications.* ACM Transactions on Computer Systems, (TOCS), 2009.



## Workload Profiler

Time	N <sub>1</sub>	N <sub>2</sub>	N <sub>3</sub>	$N_4$	 N <sub>n</sub>	U <sub>CPU</sub> (%	Think (sec)
1	21	15	21	16	 0	13.32	72.58
2	24	6	8	5	 0	8.43	107.06
3	18	2	5	4	 1	7.41	160.21
4	22	2	4	7	 0	6.42	173.64
5	38	5	6	7	 0	7.54	144.85
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#### Regression

Non-negative LSQ Regression to get cost C<sub>i</sub>

$$\sum_{i} N_i \cdot C_i = U_{CPU} \cdot T$$



#### **Analytical Model**



- A network of queues, each representing a machine
- Model is solved by MVA
- Service time at each tier is parameterized by regression results



### Scaling Performance with memcached

- memcahed distributed memory object caching system for speeding up dynamic web applications by alleviating database load
- Cache the results of popular (or expensive) database queries
- memcahed is an in-memory key-value store for small chunks of arbitrary data (strings, objects) where key is 250 bytes, value is up to 1 MB.
- Used by Facebook, YouTube, LiveJournal, Wikipedia, Amazon.com, etc.
- For example, Facebook use more than 800 memcached servers supplying over 28 terabytes of memory
- Scalability and performance are still the most challenging
  issues for large-scale Internet applications.

#### Data Growth

- Unprecedented data growth:
  - The amount of managed data by today's Data centers quadruple every 18 months
- New York Stock Exchange generates about 1 TB of new trade data each day.
- Facebook hosts ~10 billion photos (1 PB of storage).
- The Internet Archive stores around 2PB, and it is growing at 20TB per month
- The Large Hadron Collider (CERN) will produce
  ~15 PB of data per year.



## **Big Data**

- IDC estimate the size of "digital universe" :
  - 0.18 zettabytes in 2006;
  - 1.8 zettabytes in 2011 (10 times growth);
- A zettabyte is 10<sup>21</sup> bytes, i.e.,
  - 1,000 exabytes or
  - 1,000,000 petabytes
- Big Data is here
  - Machine logs, RFID readers, sensors networks, retail and enterprise transactions
  - Rich media
  - Publicly available data from different sources
- New challenges for storing, managing, and processing large-scale data in the enterprise (information and content management)
  - Performance modeling of new applications



## Data Center Evolution

- Data Center in the Cloud
  - Web 2.0 Mega-Datacenters: Google, Amazon, Yahoo
  - Amazon Elastic Compute Cloud (EC2)
  - Amazon Web Services (AWS) and Google AppEngine
  - New class of applications related to parallel processing of large data
  - Map-Reduce framework (with the open source implementation Hadoop)
    - Mappers do the work on data slices, reducers process the results
    - Handle node failures and restart failed work
  - One can rent its own Data Center in the Cloud on "pay-per-use" basis



 Cloud Computing: Software as a Service (SaaS) + Utility Computing



### MapReduce Data Flow





#### MapReduce

- A simple programming model that applies to many largescale data/computing problems
- Automatic parallelization of computing tasks
- Load balancing
- Automated handling of machine failures
- Observation: for large enough problems, it is more about disk & network than CPU & DRAM
- Challenges:
  - Automated bottleneck analysis of parallel dataflow programs and systems
  - Where to apply optimizations efforts: network? disks per node? map function? Inter-rack data exchange?...
  - Automated model building for improving efficiency and better utilization of hardware resources



### Existing and New Technologies

Existing Technology	New Technology
New Applications	New Applications
Existing Technology	New Technology
Existing	Existing
Applications	Applications



### Existing and New Technologies

Existing Technology		html, http	
Google Scholar		Web Servers/Web Browsers	
	Facebook	Google, E-commerce	
	HTML,	Middleware for multi-tier apps	
Web Servers/Web Browsers		Virtualization, Map-Reduce	
Google, E-commerce		Existing Applications	
Applications		Applications	



## **Summary and Conclusions**

- Large-scale systems require new middleware support
  - memcached and MapReduce are prime examples
- Monitoring of large-scale systems is still a challenge
- Automated decision making (based on imprecise information) is an open problem
- Do not underestimate the "role of a person" in the automated solution

 - "It is impossible to make anything foolproof because fools are so ingenious" -- Arthur Bloch [6]

#### Thank you!

## **Questions?**

