

Developer Centered Security

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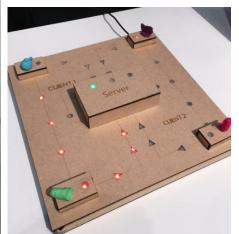




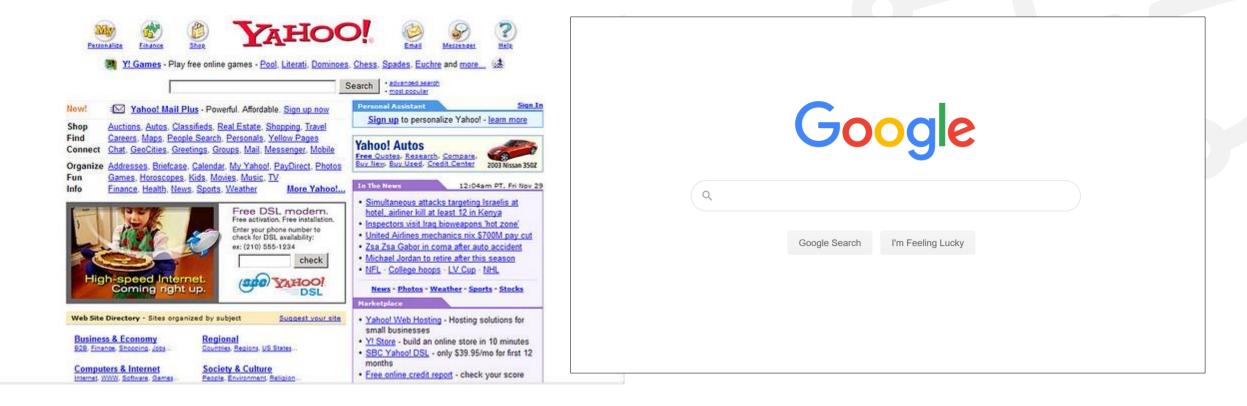








End users' requirement of usability is starting to be acknowledged as a serious market differentiator





Good usability isn't just about convenience





Kami Vaniea -- Understanding privacy-related questions on Stack Overflow -- CHI2020

Recent realization: developers are users too





Even worse, everyone now thinks they can code

the WHITE HOUSE PRESIDENT BARACK OBAMA

DUSE BRIEFING ROOM ISSUES THE ADMINISTRATION 1600 PENN

HOME · BLOG

President Obama Is the First President to Write a Line of Code

DECEMBER 10, 2014 AT 4:03 PM ET BY EZRA MECHABER

y (f) **E**

Summary: President Obama became the first president to write a line of code as part of the "Hour of Code" – an online event to promote Computer Science Education Week.

Watch on YouTube

On Monday afternoon, President Obama became the first president to write a line of code.

As part of the "Hour of Code" -- an online event to promote Computer Science Education Week -- the President and Vice President joined middle-school students from New Jersey for a computer coding exercise.

President Obama spoke about the importance of strengthening STEM education, especially for girls and students underrepresented in STEM fields: "Part of what we're realizing is that we're starting too late when it comes to making sure that our young people are familiar with not just how to play a video game, but how to create a video game."







A Survey on Developer-Centered Security



Mohammad Tahaei

Kami Vaniea





Identified Research Themes 1922 papers reviewed 49 fit all criteria Security DCS Software **User Study** Development





Kami Vaniea – A Survey on Developer-Centered Security – EuroUSEC 2019

Gaps



When to interrupt the user?



Are students similar to professional developers?



Comparing tools and evaluating a wider breadth of available tools.



Education support for developers learning about secure coding practices.



Privacy support for decision making and providing good options for developers.



How to best support team-based development?





Mohammad Tahaei

Understanding Privacy-Related Questions on Stack Overflow



Kami Vaniea



Naomi Saphra

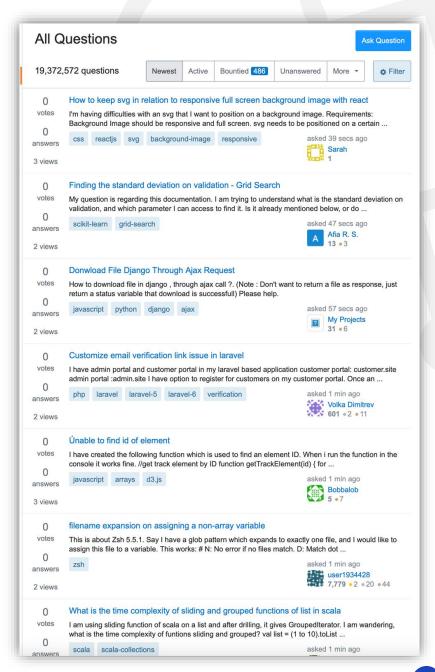






Stack Overflow

- Question and answer site for software developers
- Over 50 million unique visitors a month
- "Watering hole" where many people go to learn from, so potential source of information spread
- Q&A produces "shadow documentation" where documentation for code-related tools ends up copied to the site



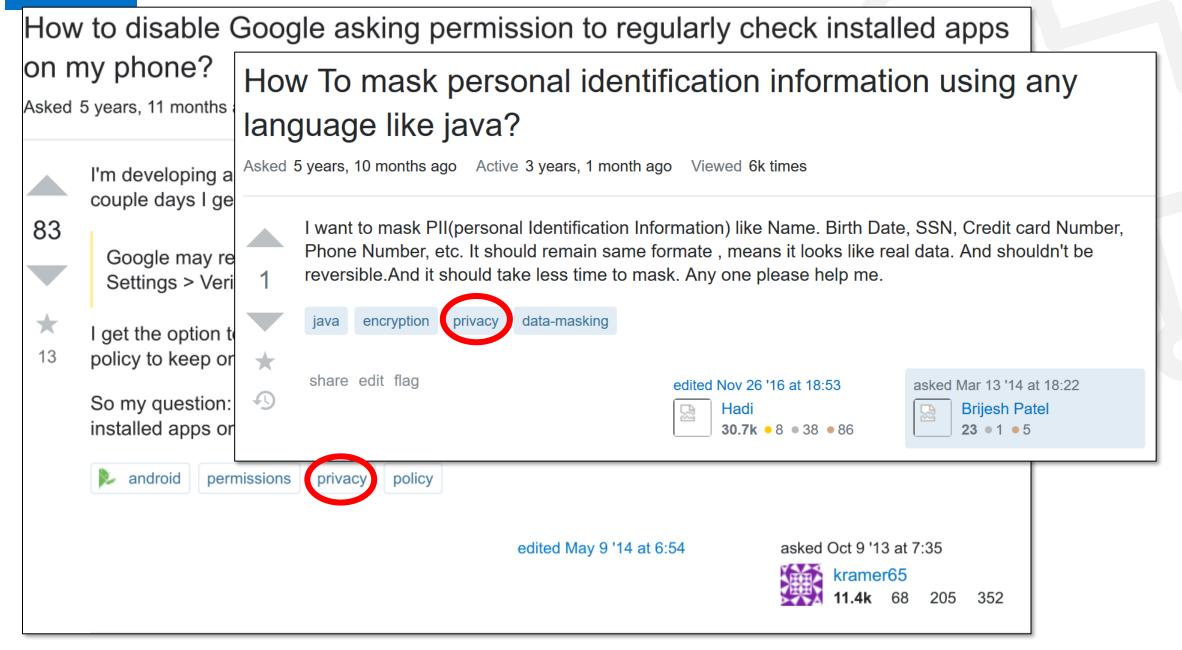


Research questions

What topics do Stack Overflow users associate with the word "privacy"?

What or who is pushing Stack Overflow users to engage with privacy-related topics?



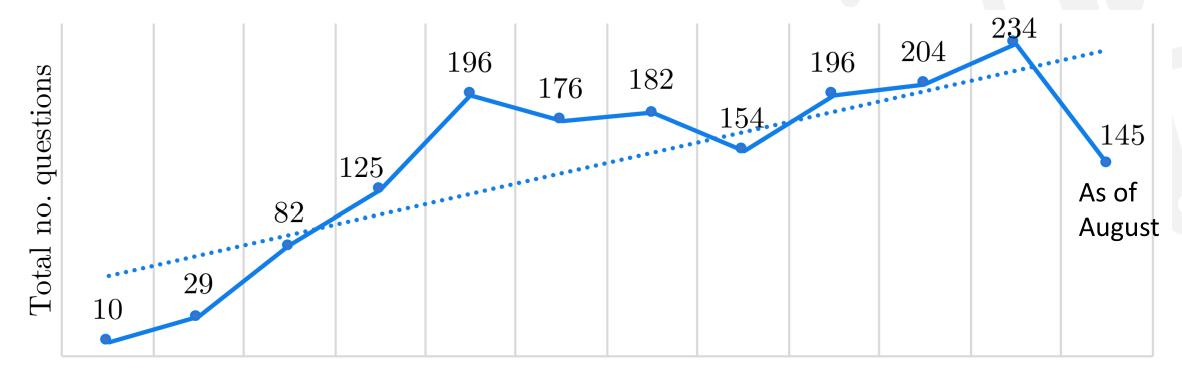




How to disable Google asking permission to regularly check installed apps on my phone?



Use of "privacy" in SO tags and titles (1,733)



 $2008 \quad 2009 \quad 2010 \quad 2011 \quad 2012 \quad 2013 \quad 2014 \quad 2015 \quad 2016 \quad 2017 \quad 2018 \quad 2019$



Kami Vaniea -- Understanding privacy-related questions on Stack Overflow -- CHI2020

amazon-web-services android api asp browser cookies database database-design email encryption facebook facebook-fql facebook-graph-api firebase firefox git github googleanalytics google-chrome google-play html 10S iphone java javascript jquery js macos mysql net node objective-c permissions php plist policy privacy privacypolicy python ruby-on-rails Security swift vimeo web windows wordpress xcode xmpp youtube youtube-api



Qualitative coding

- 315 randomly selected questions
 - 21 questions excluded for being vague or not about privacy
- 2 coders
- Looked at three aspects:
 - Question type
 - Driver
 - Privacy aspect





Question type

63%

How: instructions, solutions

I've used my personal address for [git] commits and I'm trying to set it to another one before I make the repository public."



"What is the hidden cost of using these CDN services? If the script is not cached by the browser and it loads the script from google what could google potentially do with this information?" 16% Errors

"I still get privacy error with 'NET::ERR_CERT_AUTHORITY_INVALID' in the browser when I hit the ELB url using https"

63% Unexpected behavior

"I set microphone permission in info.plist file so record audion permission alert displaying in iOS 10.3.2 but its not appearing in IOS 10.3.3 devices."



Drivers

- 49% Personal or unstated drivers
 - Clients requesting a feature
 - Users wanting something
 - The developer themselves thinking that something should be done
- 46% Platform (e.g. Apple app store, Google Play...)
 - Requirements for posting
 - UI elements added by platforms
- 2% Laws and regulations (e.g. GDPR)
 - Speculation if a behavior is allowed or legal

Platforms

"I am submitting my app on App Store Connect\My App page and when I submit for review, it shows **error** on App Information: "**You must provide a Privacy Policy URL**." even I have pasted the link to the website show the privacy policy there. I have checked the link using https://developers.facebook.com/tools/d ebug/sharing/ and they show no error. Do you know what could be the reason and how to fix it ?" [53097654 - 2018].



Privacy aspects

Theme	No. Questions	Total views	Sub-themes (separated by ";")
Access control	119 (40%)	103,654	Dealing with privacy settings; I'd like to do it, but how?; UI elements; Browsers.
Privacy policies	39 (13%)	127,225	How to do it?; I got an error while trying to imple- ment it; I have got an error in usage descriptions; Do I need a privacy policy? Why?
Encryption	10 (3%)	11,100	How do I achieve it?; Tell me more about it.
Privacy and code issues	5 (2%)	2,523	-
Versions and updates	11 (4%)	22,269	Device and OS versions cause unexpected results; Updates cause unexpected results.
Developers with privacy concerns	71 (24%)	57,136	How to implement privacy?; Can I trust this service or company?; Tell me about it.
Developers ignoring PbD principles	18 (6%)	9,681	-
Developers as end-users	21 (7%)	89,279	How do I protect my data?; Privacy in version control systems (Git); I have privacy concerns, thoughts?



LDA topic analysis

Topic label

- 1. Access to and read contents
- 2. Set the privacy field
- 3. App purchase and user registration
- 4. Privacy and permission settings and dialogues
- 5. Crash reporting, analytics tools, and trackers
- 6. PPs in Google Play and Android
- 7. Concerns about using Google services
- 8. Publicity of sensitive data in code repositories
- 9. Design a db schema with privacy settings
- 10. Privacy values in Facebook, YouTube, and plists
- 12. Store users' sensitive data securely
- 13. Access to, create, and upload photos and albums
- 14. Private and public variables
- 15. Browsers errors (cookies and security settings)

Top five words

app, application, use, android, privacy user, privacy, like, page, facebook device, ios, cloud, feature, access app, user, privacy, access, ios crashlytics, tracker, integrate, news, advertiser app, policy, privacy policy, privacy, store google, button, use google, ad, click analytics, firebase, repository, google analytics, git table, privacy, column, transaction, mysql privacy, post, set, facebook, api 11. Image privacy statements in Instagram and Windows image, windows, statement, instagram, privacy statement datum, user, use, address, information photo, album, picture, save, access photo file, private, privacy, use, code use, privacy, website, browser, site



Key findings

- Platforms have a large influence on privacy at a developer level
 - Platform (46%) Usually errors such as "you need a privacy policy to publish the app because it uses sensitive permissions".
 - Legal and policy (2%) GDPR or requests for speculation about if something was legal or not.
- Privacy policy writing and *hosting* is challenging. Including knowing what permissions are used and what they are used for (ad libraries).
- Automating privacy settings, such as uploading a YouTube video and setting its access control as part of the upload, confuse developers.
- Handoff between OS and apps for permission granting is challenging.
 - Developers want to control the user experience.
 - Handling "no" answers to permission requests.
- Surprisingly few questions ask for help breaking privacy (6%).





ETULIPS

Thank you!

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