Technical Limits on ISP Action

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Controlling bandwidth

• Most ISPs badge ADSL products from companies with DSLAMs in exchanges
• This means they pay for bandwidth to rest of the Internet AND to their customers
• Uneconomic to let customers max-out links on 24 x 7 basis (and market very price-sensitive)
  – so charge for usage (nGB/month)
  – and/or traffic shape to slow down p2p streams
    • proprietary devices use DPI and heuristics
Content blocking

• Most UK consumer ISPs implement content blocking for most customers for most sites on the IWF list of child abuse image sites
• Some do better than “most”!
• Systems are generally HTTP (and DNS) protocol specific and cannot be scaled or adapted for more generic blocking purposes
• So irrelevant, but mentioned for completeness!
How is illegal file-sharing detected?

- Third party companies monitor the web and detect unauthorised JPGs, MP3s, AVIs, etc.
  - they also monitor torrents (etc) for what is available on peer-to-peer systems
- A test access is made to ensure authentic.
- IP address of server can be tracked to ISP.
- ISP is in a position to identify their customer – what happens next varies…
Detecting peer-to-peer

- Detecting P2P is a classic arms race
  - port numbers became meaningless long ago
  - but some “hiding” is quite distinctive to spot!
- Some of music industry (& Hollywood) want to monitor ISP backbones (to tackle “dark nets”)
  - proprietary search for watermarks or fingerprints
  - expensive option (ISPs don’t have backbones!)
  - easily defeated by end-to-end encryption
  - blocking is problematic because much legal content
The myth of the high-skill user

• The issue attracts people who don’t understand software; or the Internet; or people! (or law)
  – hence belief that what works today will work tomorrow and that “the masses” will not have access to software countermeasures

• Encryption already being widely deployed and will prevent many existing “attacks”

• Next, and significant, challenge is effective measures against traffic analysis attacks
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http://www.lightbluetouchpaper.org