Why anonymity fails

Ross Anderson
Cambridge University

Synopsis

- Health data are moving to the cloud, causing serious tussles over safety and privacy
- The extension of the open data idea to healthcare is now a slow-motion train wreck
- Everyone from drug companies to insurers want access to masses of personal data
- Yesterday: we learn that HSCIC gave hospital episode statistics data to over 1000 firms
- Patients can often be easily identified

Do patients want access to records?

- Google Health discontinued in 2011 after four years trying to build a health platform
- Microsoft equivalent turned into a business platform for hospitals etc
- Healthspace, a project to provide patient access to summary records, had only a handful of users
- The penny drops: most people are healthy 95% of the time and not interested in looking at record
- When sick they mostly have other priorities

Big Pharma certainly wants access

- In 1998 a startup (DeCODE) offered Iceland's health service free IT systems in return for access to records for research
- Funding was from Swiss drug company Roche
- Records to be 'de-identified' by encrypting the social security number, but would be linked to genetic, family data
- Icelandic Medical Association got 11% of citizens to opt out
- Eventually the supreme court ruled the system should be opt-in, and the scheme collapsed

European case law

- European law based on s8 ECHR right to privacy, clarified in the I v Finland case
- Ms I was a nurse in Helsinki, and was HIV+
- Her hospital's systems let all clinicians see all patients' records
- So her colleagues noticed her status and hounded her out of her job
- Finnish courts wouldn't give her compensation but Strasbourg overruled them
- Now: we have the right to restrict our personal health information to the clinicians caring for us

Recent UK history

- Tony Blair ordered a "National Programme for IT" in the NHS in 2002
- Idea: replace all IT systems with standard ones, giving "a single electronic health record" with access for everyone with a "need to know"
- This became the biggest public-sector IT disaster in British history
- Billions wasted, suppliers dropped out, huge lawsuits, and the flagship software didn't work

Scope Creep

- We've had big tussles over 'shared care'
- E.g. giving social workers access to GP records in Oxford has made young mums there reluctant to discuss post-natal depression
- Lobbying win: after the 2010 election, we killed the "childrens' databases" designed to share data between health, school, probation and social work ('Database State', Munro review)
- The NHS Information Centre now wants to revive the idea, but under its control

Public Opinion

 2,231 adults asked October 2006 on central records database with no opt out:

strong support 12%
tend to support 15%
neither 14%
tend to oppose 17%
strongly oppose 36%
don't know 6%

- Several surveys since say the same: most don't want wide sharing, or research use without consent
- And there's the Catholic Bishops' Conference

Secondary Uses

- Cameron policy announced January 2011: make 'anonymised' data available to researchers, both academic and commercial, but with opt-out
- We'd already had a laptop stolen in London with 8.63m people's anonymised records on it
- In September 2012, CPRD went live a gateway for making anonymised data available from (mostly) secondary care (now online in the USA!)
- From this year, GPES hoovering up GP stuff
- So: how easy is it to anonymise health records?

Advocating anonymisation



Transparency





Inference Control

- Also known as 'statistical security' or 'statistical disclosure control'
- Started about 1980 with US census
- Before then only totals & samples had been published, e.g. population and income per ward, plus one record out of 1000 with identifiers removed manually
- Move to online database system changed the game
- Dorothy Denning bet her boss at the US census that she could work out his salary – and won!

Inference Control (2)

- Query set size controls are very common. E.g. in New Zealand a medical-records query must be answered from at least six records
- Problem: tracker attacks. Find a set of queries that reveal the target. E.g for our female prof's salary
 - 'Average salary professors'
 - 'Average salary male professors'
- Or even these figures for all 'non-professors'!
- On reasonable assumptions, trackers exist for almost all sensitive statistics

Inference Control (3)

 Contextual knowledge is really hard to deal with! For example in the key UK law case, Source Informatics (sanitised prescribing data):

	Week 1	Week 2	Week 3	Week 4
Doctor 1	17	21	15	19
Doctor 2	20	14	3	25
Doctor 3	18	17	26	17

Inference Control (4)

- Perturbation add random noise (e.g. to mask small values)
- Trimming to remove outliers (the one HIV positive patient in Chichester in 1995)
- We can also use different scales: practice figures for coronary artery disease, national figures for liver transplants
- Random sampling answer each query with respect to a subset of records, maybe chosen by hashing the query with a secret key

Inference Control (5)

- Modern theory: differential privacy (pessimistic)
- Practical problem in medical databases: context
- 'Show me all 42-yo women with 9-yo daughters where both have psoriasis'
- If you link episodes into longitudinal records, most patients can be re-identified
- Add demographic, family data: worse still
- Active attacks: worse still (Iceland example)
- Social-network stuff: worse still
- Paul Ohm's paper: "Broken Promises of Privacy"

CPRD

- The clinical practice research datalink, run by the MHRA, makes some data available to researchers (even to guys like me :-)
- Freedom of information request for the anonymisation mechanisms
- Answer: sorry, that would undermine security
- Never heard of Kerckhoffs?
- Search for me, cprd on whatdotheyknow.com

Next problem – care.data

- The PM promised in 2011 our records would be anonymised, and we'd have an opt out
- The Secretary of State for Health, Jeremy Hunt, assured us in March 2013 that existing opt-outs would be respected
- In July this was reversed by the NHS England CIO
- NHS opt-outs are like Facebook's: the defaults are wrong, the privacy mechanisms are obscure, and they get changed whenever too many people learn to use them

The row over HES

- Hospital Episode Statistics (HES) has a record of every finished consultant episode going back 15 years (about a billion in total)
- Mar 13: formal complaint to ICO that PA put HES data in Google cloud despite many rules on moving identifable NHS data offshore
- Apr 3: HSCIC reveals that HES data sold to 1200 universities, firms and others since 2013

The row over HES

- Some HES records have name, address, ...
- Some have only postcode, dob, ...
- Some have this removed but still have "HESID" which usually contains postcode, dob
- Even if the HESID were encrypted, what about cardioversion, Hammersmith, Mar 19 2003?
- Yet the DoH describes pseudonymised HES data as "non-sensitive"!

HES data bought by ...

- 40–42, 46–47, 62–66, 95–98, 159–162 ... :
 selling data outside the NHS
- 191–2, 321, 329, 331, 362 ... drug marketing
- 329, 336, ... medical device marketing
- 408: Imperial College with HESID, date of birth, home address, GP practice: still marked "non sensitive"
- Many: market anaysis, benchmarking, efficiency...

The big tussle in Europe

- Data Protection Regulation currently making its way through the Europarl
- Attempt to exempt medical data (art 81, 83)
- You'll be deemed to consent to secondary use and forbidden to opt out retrospectively, or even claim that consent was coerced
- Most lobbied ever law in Europe with 3000+ amendments from big pharma, researchers ...
- Looks like it will be stalled till after election
- But I v Finland is still case law

Now add DNA

- The UK Department of Health is launching a '100,000 genomes' project to use genetic analysis in both direct care and research
- All sequence data centralised; if you don't consent to unlimited research use (including sharing with 23andme) then no treatment
- The FDA just stopped 23andme from offering health advice to new customers
- In the UK, a Nuffield Bioethics Council inquiry

Take-away

- Think safety and privacy, not 'security'
- Scale matters! A national system with 50m records is too big a target (even 5m)
- Governance failure has real safety costs
- Privacy failings limit access to healthcare, especially for the vulnerable
- Similar debates in the USA, Norway, Austria...
- Above all we need honesty we need to stop pretending that pseudonyms protect privacy

Snowden?

'When you discover that a paraplegic Canadian woman was denied entry to the USA after a border-guard accessed a database that revealed she'd once been suicidally depressed, it's easy to see how you – or someone you love – might suffer far-reaching consequences even from accurate data used for the purpose it for which it was intended.' - Cory Doctorow, Guardian