







Introduction

Teaching reusable multimedia.

- Those teaching Multimedia face similar issues to what you would face in the house example.
- Effective Multimedia should be object based:
 - So that it is easy to update as requirements change
 To reduce the development time by being able to
 - reuse parts of a multimedia artefact
- Teaching this is more complicated than simply teaching students how to use multimedia development software (such as Macromedia Flash).

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Motivation

An action research situation...

- This project was born out of the experiences gained by one researcher while employed part-time at Victoria University of Wellington to tutor Macromedia Flash to undergraduate students.
- These were students studying introductory level Electronic Commerce and Multimedia. Many of the students were having significant difficulty performing workshop tasks where animation was required within an object hierarchy (for example, an animated rollover button).
- Students would often seem to lose their way within the object hierarchy of their Flash files, and end up editing the wrong symbols/objects by mistake (another instance of the 'lost in hyperspace' dilemma perhaps).
- Initial attempts to address these issues involved ad-hoc whiteboard diagrams combined with oral explanations.

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Teaching reusable multimedia.

- Teaching reusable multimedia can be complicated because:
 - Multimedia development is a creative process
 - There are potentially hundreds of user-interface steps involved in even a short animation.
 - Every project has slightly different requirements, for instance, different animations, etc...
 - Different situations require different object hierarchies, and therefore, case-by-case analysis is required.
 - Reusability is a moving target; depending on the situation some development approaches yield more reusable results than others.
- · So a step-by-step approach is not the best.





Motivation Identify and improve successful aspects. It was in response to this type of student confusion that the tutor would attempt to explain using the whiteboard. This approach was helpful for many of the students. Students were observed looking back at the whiteboard while they worked to help them when they got stuck with a task. Clearly, some qualities of this approach were assisting students' learning. Since our aim was to scaffold student learning, we decided to try to identify and improve on the aspects of our teaching that seemed most effective.

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Literature Review Defining the situation.

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- There was no literature found specifically about difficulties involved in teaching object-based multimedia.
- But other people teaching object orientation had experienced similar issues, and attempted to solve them in similar ways.
- A series of articles published in 1999 in the Journal of Object Orientated Programming (JOOP), written by Michael Kolling was particularly useful.
- Kolling based his writing on his experience as a lecturer in Computer Science at Monash University, Melbourne.

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Literature Review Overview. • The literature review can be divided into four main parts: - Defining the main issues in the situation. - Looking at how visual notations work to try and understand the reasons why the diagramming approach was working. - Looking at educational theory to try to understand the learning process that taking place. - Looking for a potential existing notation (or quick to customise) solution · Key aspects of the above are discussed over the following slides. 10 Victoria VENOM UNISYS Te Where Winneys o te Upolo o te Ika a Mau Imagine it. Done.



Literature Review Defining the situation.

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- Kolling's observations were relevant to our action research situation in the following ways:
 - Animation is procedural by nature.
 - Macromedia Flash is both OO and Procedural, as it has both a timeline and a reusable object hierarchy.
 - Visualisation, in the form of an interactive visual notation, was found to be helpful for to help Kolling's students understand OO.

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	It was important to look at the pedagogy behind what the notation was being used to achieve.				
•	Scaffolding is a key aspect of this.				
 Venom works by scaffolding the development of a mental model that enables users to use Macromedia Flash in a certain way. 					
•	The basic idea behind scaffolding is that:				
	 People have their area of core knowledge and a surrounding zone of proximal development (Lewis, 2002). 				
	 When a person's core knowledge overlaps with another persons zone of proximal development, the first person can provide "scaffolding" for the second person; in effect, facilitating that person's learning (Lewis, 2002). 				
	 In a classroom situation, teachers are expected to perform the role of scaffolding student's understanding. 				
•	 When individuals use computer software it is helpful if the interface scaffolds the users understanding in a way that helps them to use the software to perform the required task/s. 				
•	This is not always the case, as people can have difficulty fully understanding computer interfaces.				
•	The Venom methodology is intended to scaffold an understanding of using				





Method

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Overview.

- The notation needed to be developed and then tested.
- The development of the method for doing this required its own form of literature search;
 - $-\,$ in order to provide the theoretical foundation required to answer all of the 'how to' questions.
- The method was divided into the following main sections:
 - How to develop the visual notation to meet its requirements

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- How to teach the notation to participants prior to testing
- How best for the participants to experience the notation
- How best to test the notation



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 The evaluation sess The group of six pa Teaching Multime Multimedia devel Session's purpose; group of experts. Ti Participants were a the effectiveness of how to use Macrom 	tion session. sion was 4 hours long, excluding b dia opment methodologies opment using Macromedia Flash les an understanding of UML, some f the evaluation session participant to obtain a heuristic evaluation of heir role as subject matter experts sourde that as the purpose of the the notation, not technical ability ledia Flash would be provided as in	breaks. had an expert s were informed of the the notation by a was explained. session was evaluate in Flash, and help on required.
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The table question	below summarizes the aire filled out by the pa	responses to the cognitive dimensions of notations rticipants about their experiences with Venom:	
	CD	Evaluation	1
	Visibility	medium/high - good visibility; it is all on one page	1
	Diffuseness	medium/low - not too long-winded	
	Hard mental operations	medium – some comments to do with Venom but about half were a reflection of hard mental operations in the application domain	
	Error proneness	medium - some people found that they made errors]
	Closeness of mapping	medium/high - quite closely mapped to the application domain]
	Role expressiveness	medium/high - quite expressive]
	Provisionality	high - enables exploration]
	Consistency	high - very constant	1
	Novelty	low - not many novel uses described]
	Improvements	medium - some improvements suggested	31

Results Overview. • Overall, the results of the first evaluation session provided: • Information about the CDs and effectiveness of venom • A list of improvements that can be made to Venom • Information about how better to teach Venom • These findings are summarised over the following slides.

Results The CDs question	naire – Discussio	n.
 Venom performed well in the C diffuseness, closeness of map provisionality and consistency. These results are very encourt. Of particular importance is the indicates that Venom would like notation. The closeness of mapping and 	Cognitive Dimensions of: visibili ping, role-expressiveness, good result for provisionality. T ely be an effective exploratory t the role-expressiveness indica	ty, This ate that
Venom would potentially make developer understanding of ob Flash application itself.	a good tool for scaffolding nov ject-based Flash, and quite like	vice ely the
 Poorer results for error-pronen reinforce some of the commen focus group) about how to imp 	ess and hard mental operation ts made by participants (during rove Venom.	s) the 32
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Results The focus group.

- This findings of the expert evaluation focus group can be divided into three main areas:
 - The learnability of the notation
 - The efficiency of the notation
 - Fit of the notation to the application domain
- The most emphasized issue was the learnability.



Results

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The focus group.

- It is likely that the incorporation of the suggestions on the previous slide would significantly improve the ability of Venom to be tested in an experimental design.
- In addition to these improvements, potential participants in an experiential design would need to be pre-screened for an understanding of Macromedia Flash basics.

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• It would be asking too much of participants in an experiment to learn Flash basics as well as Venom within the duration of a single experimental session.

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Future Research

Overview.

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- A second focus group has been conducted, this time with Flash development experts from a successful Wellington web-design and multimedia company.
- The Venom methodology will be revised based on this feedback

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• At this stage, the next phase looks to be an experimental design with before and after control group confirmation.



























































