

13 Topical Issues (RKH)

Retailers anticipate using Bluetooth Low Energy (BLE) beacons distributed around a store to provide location-based marketing information. The beacons regularly send their unique identifier via BLE advertisements. A smartphone that receives an identifier can then look up the related information to display.

- (a) State and explain three optimisations in the BLE technology that would allow the beacons to operate on a single coin cell for many months or years. [6 marks]
- (b) If the smartphone is given a spatial map of the beacons, it can also provide customer tracking around the store.
- (i) Explain how signal fingerprinting could be used to track customers in this context. Explain how fingerprints are formed and include an example matching metric in your answer. [4 marks]
- (ii) Give three advantages of BLE fingerprinting over the more traditional WiFi fingerprinting. [3 marks]
- (iii) Discuss the practical issues you would expect to see in a BLE fingerprint system for retail. [7 marks]