## 2007 Paper 9 Question 11

## Computer Systems Modelling

- (a) Consider a general birth–death process with birth rate  $\lambda_i$  and death rate  $\mu_i$  in state i (i = 0, 1, 2, ...). What are the detailed balance equations for this process? [2 marks]
- (b) Derive the steady-state distribution for the general birth-death process considered in part (a). What are the conditions for the steady-state distribution to exist? [4 marks]
- (c) Describe the M/M/1 queue and give a stochastic model for the number of customers present. Find the steady-state distribution for the number of customers present and state the condition for it to exist. [4 marks]
- (d) Derive the mean number of customers present in steady state in the M/M/1 queue. [4 marks]
- (e) State Little's law and use it to derive the mean time spent in the M/M/1 queue in the steady state. [2 marks]
- (f) Discuss what is meant by the traffic intensity for an M/M/1 and explain what happens to the mean number of customers present as the traffic intensity increases towards one. [4 marks]