We now look briefly at how knowledge about the world might be represented and reasoned with.

# Aims:

- To introduce *semantic networks* and *frames* for knowledge representation.
- To see how *inheritance* can be applied as a reasoning method.
- To look at the use of *rules* for knowledge representation, along with *forward chaining* and *backward chaining* for reasoning.

**Reading:** *The Essence of Artificial Intelligence*, Alison Cawsey. Prentice Hall, 1998.

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The "manipulation of knowledge" seems to be at the heart of what we as intelligent beings do.

To try to model this process in an agent we:

- represent knowledge using symbol structures, and;
- perform *formalised* versions of reasoning.

This means that we need carefully specified *languages* for the representation of knowledge.

First, we need **representational adequacy**.

Can I represent the pieces of knowledge I need to?

*Propositional logic* might well fail this test, although *predicate logic* seems better and is indeed a standard tool.

Or more subtly:

Can I represent the pieces of knowledge I need to in such a way that reasoning can be automated?

English is excellent and highly expressive in representing knowledge:

"Ophelia believes that all sensible people dislike eating pies"

However automating reasoning based on English language representations is just about impossible at present.

How would we write a program that takes this statement and when told *"Neddy is really jolly sensible"* and *"Neddy is a funny sort of person"* infers that *"Ophelia believes Neddy dislikes eating pies"*? On the other hand:

```
person(neddy)
sensible(neddy)
```

 $\forall x \text{ sensible}(x) \land \text{person}(x) \rightarrow (\forall y \text{ pie}(y) \rightarrow \text{dislikes}(x, y))$ is something for which reasoning can be automated. In addition to needing an expressive language, the language needs to be clearly defined:

- Syntax: defining when a statement in the language is well-formed.
- **Semantics**: specifying what a statement in the language *means*.

English is again not good here from the point of view of automation. Logic is again preferable.

If possible, we also want the representation to be *natural* in the sense that it is reasonably easy to understand and deal with.

# Syntax and semantics



We also need to know that we can infer the things of interest:

- It is not always possible, and it's certainly not desirable, to store all knowledge as explicit facts.
  - Knowing that *"all dogs smell bad"* should allow us to infer that *"fido smells bad" etc.* We don't want to store a piece of knowledge for every possible dog.
- However, more complex inferences are likely to take longer.

So as usual, there is a trade-off.

### Frames and semantic networks

Frames and semantic networks represent knowledge in the form of classes of objects and relationships between them:

- the subclass and instance relationships are emphasised;
- we form *class hierarchies* in which *inheritance* is supported and provides the main *inference* mechanism;
- as a result inference is quite limited;
- we need to be extremely careful about semantics.

The only major difference between the two ideas is *notational*.

# Example of a semantic network



### Frames

Frames once again support inheritance through the subclass relationship.



has, hairlength, volume etc are "slots".

long, loud, instrument etc are "slot values".

These are a direct predecessor of object-oriented programming languages.

### Defaults

Both approaches to knowledge representation are able to incorporate *defaults*:



Starred slots are typical values associated with subclasses and instances, but can be overridden.

gothic

Both approaches can incorporate *multiple inheritance*, at a cost:



- what is hairlength for Cornelius if we're trying to use inheritance to establish it?
- this can be overcome initially by specifying which class is inherited from in preference when there's a conflict;
- but the problem is still not entirely solved—what if we want to prefer inheritance of some things from one class, but inheritance of others from a different one?

### Other issues

- Slots and slot values can themselves be frames. For example Dementia may have an instrument slot with the value Electric harp, which itself may have properties described in a frame.
- Slots can have specified attributes. For example, we might specify that instrument can have multiple values, that each value can only be an instance of Instrument that each value has a slot called owned\_by and so on.
- Slots may contain arbitrary pieces of program. This is known as *procedural attachment*. The fragment might be executed to return the slot's value, or update the values in other slots *etc*.

A rule-based system requires three things:

1. A set of if-then rules. These denote specific pieces of knowledge about the world.

They should be interpreted similarly to logical implication, rather than the programming construct. In particular a collection of such rules doesn't necessarily imply a sequence.

Such rules denote *what to do* or *what can be inferred* under given circumstances.

- 2. A collections of *facts* denoting what the system regards as currently true about the world.
- 3. An interpreter able to apply the current rules in the light of the current facts.

# Forward chaining

The first of two basic kinds of interpreter begins with established facts and then applies rules to them.

This is a *data-driven* process. It is appropriate if we know the *initial facts* but not the required conclusion.

Example: XCON—used for configuring VAX computers.

In addition:

- we maintain a *working memory*, typically of what has been inferred so far;
- rules are often condition-action rules, where the right-hand side specifies an action such as adding or removing something from working memory, printing a message etc;
- in some cases actions might be entire program fragments.

The basic algorithm is:

- 1. find all the rules that can fire, based on the current working memory;
- 2. select a rule to fire. This requires a *conflict resolution strategy*;
- 3. carry out the action specified, possibly updating the working memory.

Repeat this process until either no rules can be used or a "halt" appears in the working memory.

#### Example

Condition-action rules



# Example

Progress is as follows:

1. The rule

```
\texttt{dry\_mouth} \to \texttt{ADD} \texttt{ thirsty}
```

fires adding thirsty to working memory.

2. The rule

```
\texttt{thirsty} \to ADD \; \texttt{get\_drink}
```

fires adding get\_drink to working memory.

3. The rule

```
working \rightarrow ADD no_work
```

fires adding no\_work to working memory.

4. The rule

```
get_drink AND no_work \rightarrow ADD go_bar fires, and we establish that it's time to go to the bar.
```

### Conflict resolution

Clearly, in any more realistic system we expect to have to deal with a scenario where two or more rules can be fired at any one time:

- which rule we choose can clearly affect the outcome;
- we might also want to attempt to avoid inferring an abundance of useless information.

We therefore need a means of resolving such conflicts.

### **Conflict resolution**

Common *conflict resolution* strategies are:

- prefer rules involving more recently added facts;
- prefer rules that are *more specific*. For example

 $\texttt{patient\_coughing} \rightarrow \texttt{ADD} \texttt{lung\_problem}$ 

is more general than

 $\texttt{patient\_coughing} \; \textsf{AND} \; \texttt{patient\_smoker} \to \textsf{ADD} \; \texttt{lung\_cancer}.$ 

This allows us to define exceptions to general rules;

- allow the designer of the rules to specify priorities;
- fire all rules simultaneously—this essentially involves following all chains of inference at once.

### Reason maintenance

Some systems will allow information to be removed from the working memory if it is no longer *justified*.

For example, we might find that

patient\_coughing

and

patient\_smoker

are in working memory, and hence fire

patient\_coughing AND patient\_smoker  $\rightarrow$  ADD lung\_cancer

but later infer something that causes patient\_coughing to be withdrawn from working memory.

The justification for lung\_cancer has been removed, and so it should perhaps be removed also.

# Pattern matching

In general rules may be expressed in a slightly more flexible form involving *variables* which can work in conjunction with *pattern matching*.

For example the rule

```
\operatorname{coughs}(X) \operatorname{AND} \operatorname{smoker}(X) \to \operatorname{ADD} \operatorname{lung}_\operatorname{cancer}(X)
```

contains the variable X.

If the working memory contains  $\mathtt{coughs}(\mathtt{neddy})$  and  $\mathtt{smoker}(\mathtt{neddy})$  then

```
X = neddy
```

provides a match and

```
lung_cancer(neddy)
```

is added to the working memory.

The second basic kind of interpreter begins with a *goal* and finds a rule that would achieve it.

It then works backwards, trying to achieve the resulting earlier goals in the succession of inferences.

Example: MYCIN—medical diagnosis with a small number of conditions.

This is a *goal-driven* process. If you want to *test a hypothesis* or you have some idea of a likely conclusion it can be more efficient than forward chaining.

### Example



If at some point more than one rule has the required conclusion then we can *backtrack*.

Example: *Prolog* backtracks, and incorporates pattern matching. It orders attempts according to the order in which rules appear in the program.

Example: having added

```
up_early \rightarrow ADD tired
```

and

tired AND lazy  $\rightarrow \text{ADD}$  go\_bar

to the rules, and up\_early to the working memory:

### Example with backtracking

