Computer Networking

Lent Term M/W/F 11-midday LT1 in Gates Building

Slide Set 6

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Topic 6 – Applications

- Overview
- Traditional Applications (web)
- Infrastructure Services (DNS)
- Multimedia Applications (SIP)
- P2P Networks

Client-server architecture



erver:

- always-on host
- permanent IP address
- server farms for scaling

clients:

- communicate with server
- may be intermittently connectedmay have dynamic IP addresses
- do not communicate directly with each other

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Pure P2P architecture

- · no always-on server
- arbitrary end systems directly communicate
- peers are intermittently connected and change IP addresses

Highly scalable but difficult to manage



Hybrid of client-server and P2P

Skype

- voice-over-IP P2P application
- centralized server: finding address of remote party:
- client-client connection: direct (not through server)

Instant messaging

- chatting between two users is P2P
- centralized service: client presence detection/ location
 - user registers its IP address with central server when it comes online
 - user contacts central server to find IP addresses of buddies

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Addressing processes

- to receive messages, process must have identifier
- host device has unique 32bit IP address
- Q: does IP address of host on which process runs suffice for identifying the process?
 - A: No, many processes can be running on same host
- identifier includes both IP address and port numbers associated with process on host.
- Example port numbers:
 - HTTP server: 80
 - Mail server: 25
- to send HTTP message to yuba.stanford.edu web server:
 - IP address: 171.64.74.58
 - Port number: 80
- more shortly...

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Recall: Multiplexing is a service provided by (each) layer too! Demultipexing Multiplexing Lower channel Application: one web-server multiple sets of content Host: one machine multiple services Network: one physical box multiple addresses (like vns.cl.cam.ac.uk) UNIX: /etc/protocols = examples of different transport-protocols on top of IP UNIX: /etc/services = examples of different (TCP/UDP) services - by port

App-layer protocol defines

- · Types of messages exchanged,
 - e.g., request, response
- Message syntax:
- what fields in messages & how fields are delineated
- Message semantics
- meaning of information in
- Rules for when and how processes send & respond to messages

Public-domain protocols:

- · allows for interoperability
- e.g., HTTP, SMTP

Proprietary protocols:

· e.g., Skype

What transport service does an app need?

- some apps (e.g., audio) can tolerate some loss
- other apps (e.g., file transfer, telnet) require 100% reliable data transfer

Timing

• some apps (e.g., Internet telephony, interactive games) require low delay to be "effective"

- Throughput
 ☐ some apps (e.g., multimedia) require minimum amount of throughput to be "effective"
- ☐ other apps ("elastic apps") make use of whatever throughput they get
- ☐ Encryption, data integrity, ...

Mysterious secret of *Transport*• There is more than sort of *transport* layer

Shocked?

I seriously doubt it...

Recall the two most common TCP and UDP

Naming

- · Internet has one global system of addressing: IP By explicit design
- And one global system of naming: DNS - Almost by accident
- At the time, only items worth naming were hosts - A mistake that causes many painful workarounds
- · Everything is now named relative to a host
 - Content is most notable example (URL structure)

Logical Steps in Using Internet

- · Human has name of entity she wants to access Content, host, etc.
- Invokes an application to perform relevant task - Using that name
- App invokes DNS to translate name to address
- App invokes transport protocol to contact host - Using address as destination

Addresses vs Names

- Scope of relevance:
 - App/user is primarily concerned with names
 - Network is primarily concerned with addresses
- Timescales:
 - Name lookup once (or get from cache)
- Address lookup on each packet
- When moving a host to a different subnet:
 - The address changes
 - The name does not change
- When moving content to a differently named host
 - Name and address both change!

Relationship Between Names&Addresses

- · Addresses can change underneath
 - Move www.bbc.co.uk to 212.58.246.92
 - Humans/Apps should be unaffected
- Name could map to multiple IP addresses
 - www.bbc.co.uk to multiple replicas of the Web site

 - Enables
 Load-balancing
 Reducing latency by picking nearby servers
- Multiple names for the same address
- E.g., aliases like www.bbc.co.uk and bbc.co.uk
- Mnemonic stable name, and dynamic canonical name
 Canonical name = actual name of host

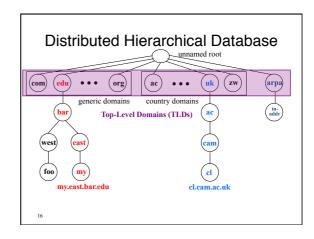
Mapping from Names to Addresses

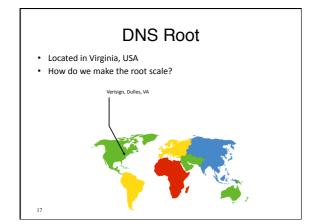
- Originally: per-host file /etc/hosts SRI (Menlo Park) kept master copy

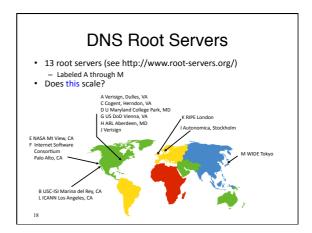
 - Downloaded regularly
 - Flat namespace
- Single server not resilient, doesn't scale
 - Adopted a distributed hierarchical system
- Two intertwined hierarchies:
 - Infrastructure: hierarchy of DNS servers
 - Naming structure: www.bbc.co.uk

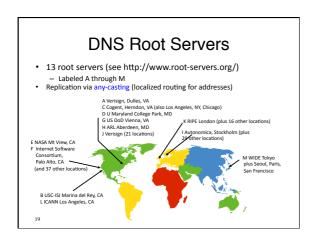
Domain Name System (DNS)

- · Top of hierarchy: Root
 - Location hardwired into other servers
- Next Level: Top-level domain (TLD) servers
 - .com, .edu, etc.
 - .uk, .au, .to, etc.
 - Managed professionally
- Bottom Level: Authoritative DNS servers
 - Actually do the mapping
 - Can be maintained locally or by a service provider





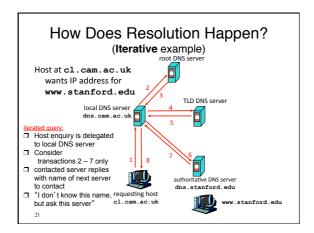


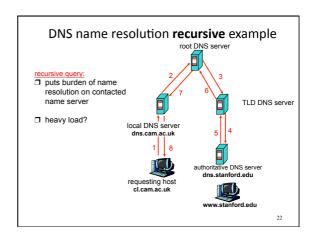


Using DNS

- Two components
 - Local DNS servers
 - Resolver software on hosts
- Local DNS server ("default name server")
 - Usually near the endhosts that use it
 - Local hosts configured with local server (e.g., /etc/ resolv.conf) or learn server via DHCP
- · Client application
 - Extract server name (e.g., from the URL)
 - Do gethostbyname() to trigger resolver code

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Recursive and Iterative Queries - Hybrid case root DNS server Recursive query - Ask server to get answer for you E.g., requests 1,2 TLD DNS server and responses Site DNS server 9,10 Iterative query - Ask server who Site DNS server to ask next - E.g., all other requestdns.stanford.edu response pairs requesting host my-host.cl.cam.ac.uk

DNS Caching

- Performing all these queries takes time
 - And all this before actual communication takes place
 - E.g., 1-second latency before starting Web download
- Caching can greatly reduce overhead
 - $\boldsymbol{-}$ The top-level servers very rarely change
 - Popular sites (e.g., www.bbc.co.uk) visited often
 - Local DNS server often has the information cached
- How DNS caching works
 - DNS servers cache responses to queries
 - Responses include a "time to live" (TTL) field
 - Server deletes cached entry after TTL expires

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Negative Caching

- · Remember things that don't work
 - Misspellings like bbcc.co.uk and www.bbc.com.uk
 - These can take a long time to fail the first time
 - Good to remember that they don't work
 - ... so the failure takes less time the next time around
- But: negative caching is optional
 - And not widely implemented

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Reliability

- DNS servers are replicated (primary/secondary)
 - Name service available if at least one replica is up
 - Queries can be load-balanced between replicas
- Usually, UDP used for queries
 - Need reliability: must implement this on top of UDP
 - Spec supports TCP too, but not always implemented
- · Try alternate servers on timeout
 - Exponential backoff when retrying same server
- · Same identifier for all queries
 - Don't care which server responds

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DNS Measurements (MIT data from 2000)

- · What is being looked up?
 - ~60% requests for A records
 - ~25% for PTR records
 - ~5% for MX records~6% for ANY records
- How long does it take?
 - Median ~100msec (but 90th percentile ~500msec)
 - 80% have no referrals; 99.9% have fewer than four
- Query packets per lookup: ~2.4
 - But this is misleading....

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DNS Measurements (MIT data from 2000)

- · Does DNS give answers?
 - ~23% of lookups fail to elicit an answer!
 - ~13% of lookups result in NXDOMAIN (or similar)
 - Mostly reverse lookups
 - Only ~64% of queries are successful!
 - How come the web seems to work so well?
- $\,^{\sim}$ 63% of DNS packets in unanswered queries!
 - Failing queries are frequently retransmitted
 - 99.9% successful queries have ≤2 retransmissions

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DNS Measurements (MIT data from 2000)

- Top 10% of names accounted for ~70% of lookups
 - Caching should really help!
- 9% of lookups are unique
 - Cache hit rate can never exceed 91%
- Cache hit rates ~ 75%
 - But caching for more than 10 hosts doesn't add much

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A Common Pattern.....

- Distributions of various metrics (file lengths, access patterns, etc.) often have two properties:
 - Large fraction of total metric in the top 10%
 - Sizable fraction (~10%) of total fraction in low values
- Not an exponential distribution
 - Large fraction is in top 10%
 - But low values have very little of overall total
- Lesson: have to pay attention to both ends of dist.
- Here: caching helps, but not a panacea

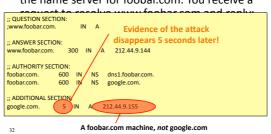
Moral of the Story

· If you design a highly resilient system, many things can be going wrong without you noticing it!

and this is a good thing

Cache Poisoning, a badness story

 Suppose you are a Bad Guy and you control the name server for foobar.com. You receive a



DNS and Security

- · No way to verify answers
 - Opens up DNS to many potential attacks
 - DNSSEC fixes this
- · Most obvious vulnerability: recursive resolution
 - Using recursive resolution, host must trust DNS server
 - When at Starbucks, server is under their control
 - And can return whatever values it wants
- More subtle attack: Cache poisoning
 - Those "additional" records can be anything!

Why is the web so successful?

- What do the web, youtube, fb have in common?
 - The ability to self-publish
- Self-publishing that is easy, independent, free
- No interest in collaborative and idealistic endeavor
- People aren't looking for Nirvana (or even Xanadu)
- People also aren't looking for technical perfection
- · Want to make their mark, and find something neat
 - Two sides of the same coin, creates synergy
- "Performance" more important than dialogue....

Web Components

- · Infrastructure:
 - Clients
 - Servers - Proxies
- · Content:

 - Individual objects (files, etc.)Web sites (coherent collection of objects)
- Implementation
 - HTML: formatting content
 - URL: naming content
 - HTTP: protocol for exchanging content
 Any content not just HTML!

HTML: HyperText Markup Language

- · A Web page has:
 - Base HTML file
 - Referenced objects (e.g., images)
- · HTML has several functions:
 - Format text
 - Reference images
 - Embed hyperlinks (HREF)

HyperText Transfer Protocol (HTTP)

- Request-response protocol
- Reliance on a global namespace
- Resource metadata
- Stateless
- ASCII format

\$ telnet www.cl.cam.ac.uk 80 GET /~awm22/win HTTP/1.0

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Steps in HTTP Request

- · HTTP Client initiates TCP connection to server
 - SYN
 - SYNACK
 - ACK
- Client sends HTTP request to server
 - Can be piggybacked on TCP's ACK
- HTTP Server responds to request
- Client receives the request, terminates connection
- TCP connection termination exchange

 How many RTTs for a single request?

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Client-Server Communication • two types of HTTP messages: request, response • HTTP request message: (GET POST HEAD) request line (GET, POST, MEAD) (GET, POST, MEAD) (GET, POST, MEAD) (GET, POST, MEAD) (GET, POST, MEAD) (GET, POST, MEAD) (GET, POST,

Different Forms of Server Response

- · Return a file
 - URL matches a file (e.g., /www/index.html)
 - Server returns file as the response
 - Server generates appropriate response header
- · Generate response dynamically
 - URL triggers a program on the server
 - Server runs program and sends output to client
- Return meta-data with no body

HTTP Resource Meta-Data

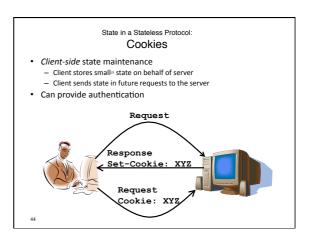
- · Meta-data
 - Info about a resource, stored as a separate entity
- Examples:
 - Size of resource, last modification time, type of content
- · Usage example: Conditional GET Request
 - Client requests object "If-modified-since"
 - If unchanged, "HTTP/1.1 304 Not Modified"
 - $\boldsymbol{-}$ No body in the server's response, only a header

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HTTP is Stateless

- · Each request-response treated independently
 - Servers not required to retain state
- Good: Improves scalability on the server-side
 - Failure handling is easier
 - Can handle higher rate of requests
 - Order of requests doesn't matter
- Bad: Some applications need persistent state
 - Need to uniquely identify user or store temporary info
 - e.g., Shopping cart, user profiles, usage tracking, ..

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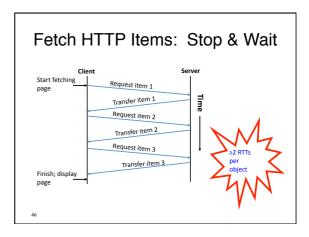


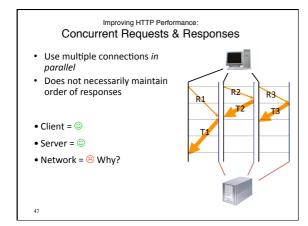
HTTP Performance

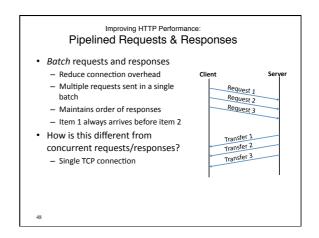
- Most Web pages have multiple objects

 e.g., HTML file and a bunch of embedded images
- How do you retrieve those objects (naively)?
 One item at a time
- Put stuff in the optimal place?
 - Where is that precisely?
 - Enter the Web cache and the CDN

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Improving HTTP Performance: Persistent Connections

- Enables multiple transfers per connection
 - Maintain TCP connection across multiple requests
 - Including transfers subsequent to current page
 - Client or server can tear down connection
- · Performance advantages:
 - Avoid overhead of connection set-up and tear-down
 - Allow TCP to learn more accurate RTT estimate
 - Allow TCP congestion window to increase
 - i.e., leverage previously discovered bandwidth
- Default in HTTP/1.1

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HTTP evolution

- 1.0 one object per TCP: simple but slow
- Parallel connections multiple TCP, one object each: wastes b/w, may be svr limited, out of order
- 1.1 pipelining aggregate retrieval time: ordered, multiple objects sharing single TCP
- 1.1 persistent aggregate TCP overhead: lower overhead in time, increase overhead at ends (e.g., when should/do you close the connection?)

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Scorecard: Getting n Small Objects

Time dominated by latency

One-at-a-time: ~2n RTT
Persistent: ~ (n+1)RTT
M concurrent: ~2[n/m] RTT

• Pipelined: ~2 RTT

• Pipelined/Persistent: ~2 RTT first time, RTT

later

Scorecard: Getting n Large Objects

Time dominated by bandwidth

• One-at-a-time: ~ nF/B

M concurrent: ~ [n/m] F/B

– assuming shared with large population of users

• Pipelined and/or persistent: ~ nF/B

 The only thing that helps is getting more bandwidth..

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• Many clients transfer same information - Generates redundant server and network load - Clients experience unnecessary latency

Improving HTTP Performance: Caching: How

- Modifier to GET requests:
 - If-modified-since returns "not modified" if resource not modified since specified time
- Response header:
 - Expires how long it's safe to cache the resource
 - No-cache ignore all caches; always get resource directly from server

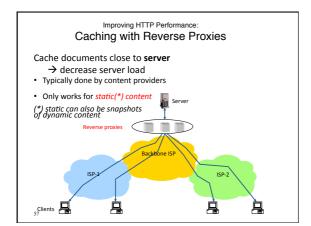
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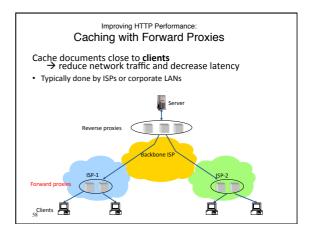
Improving HTTP Performance: Caching: Why

- Motive for placing content closer to client:
 - User gets better response time
 - Content providers get happier users
 Time is money, really!
 - Network gets reduced load
- Why does caching work?
 - Exploits locality of reference
- How well does caching work?

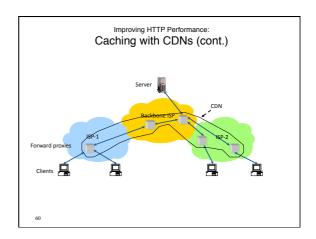
 - Very well, up to a limitLarge overlap in content
 - But many unique requests

Improving HTTP Performance Caching on the Client **Example: Conditional GET Request** · Return resource only if it has changed at the server Request from Sterver resources! GET /~awm22/win HTTP/1.1 Host: www.cl.cam.ac.uk User-Agent: Mozilla/4.03 If-Modified-Since: Sun, 27 Aug 2006 22:25:50 GMT How? - Client specifies "if-modified-since" time in request - Server compares this against "last modified" time of desired resource - Server returns "304 Not Modified" if resource has not changed - or a "200 OK" with the latest version otherwise





Improving HTTP Performance: Caching w/ Content Distribution Networks · Integrate forward and reverse caching functionality - One overlay network (usually) administered by one entity – e.g., Akamai Provide document caching Pull: Direct result of clients' requests Push: Expectation of high access rate · Also do some processing - Handle dynamic web pages - Maybe do some security function - watermark IP



Improving HTTP Performance: CDN Example - Akamai

- · Akamai creates new domain names for each client content provider.
 - e.g., a128.g.akamai.net
- The CDN's DNS servers are authoritative for the new domains
- The client content provider modifies its content so that embedded URLs reference the new domains.
 - "Akamaize" content
 - e.g.: http://www.bbc.co.uk/popular-image.jpg becomes http:// a128.g.akamai.net/popular-image.jpg
- Requests now sent to CDN's infrastructure...

Hosting: Multiple Sites Per Machine

- Multiple Web sites on a single machine
 - Hosting company runs the Web server on behalf of multiple sites (e.g., www.foo.com and www.bar.com)
- Problem: GET /index.html
 - www.foo.com/index.html Or www.bar.com/index.html?
- Solutions:
 - Multiple server processes on the same machine
 - · Have a separate IP address (or port) for each server
 - Include site name in HTTP request

 - Single Web server process with a single IP address
 Client includes "Host" header (e.g., Host: www.foo.com)
 - Required header with HTTP/1.1

Hosting: Multiple Machines Per Site

- · Replicate popular Web site across many machines
 - Helps to handle the load
 - Places content closer to clients
- · Helps when content isn't cacheable
- · Problem: Want to direct client to particular replica
 - Balance load across server replicas
 - Pair clients with nearby servers

Multi-Hosting at Single Location • Single IP address, multiple machines - Run multiple machines behind a single IP address Load Balancer 64.236.16.20

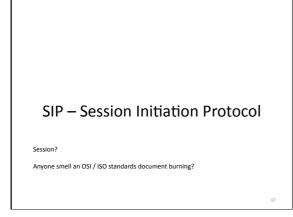
Ensure all packets from a single TCP connection go to the same replica

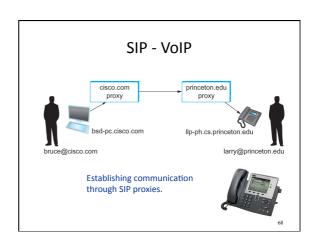
Multi-Hosting at Several Locations Multiple addresses, multiple machines Same name but different addresses for all of the replicas Configure DNS server to return closest address

Internet 6473.72.54.131

CDN examples round-up

- · CDN using DNS DNS has information on loading/distribution/location
- · CDN using anycast same address from DNS name but local routes
- · CDN based on rewriting HTML URLs (akami example just covered - akami uses DNS too)





SIP?

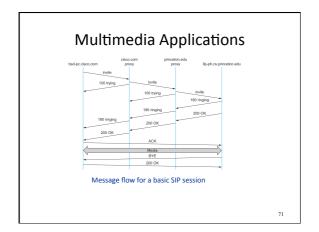
- SIP bringing the fun/complexity of telephony to the Internet
 - -User location
 - User availability
 - -User capabilities
 - -Session setup
 - -Session management
 - (e.g. "call forwarding")

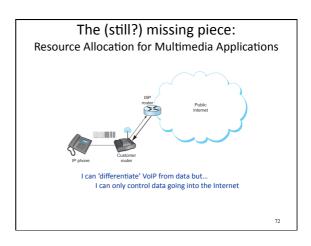
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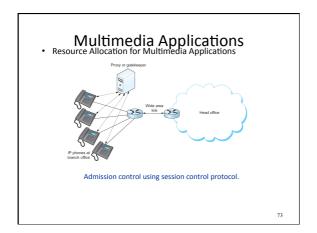
H.323 - ITU

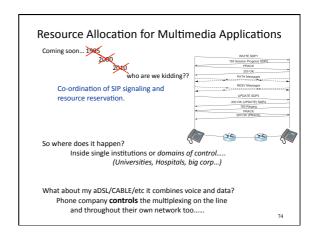
- Why have one standard when there are at least two....
- The full H.323 is hundreds of pages
 - The protocol is known for its complexity an ITU hallmark
- SIP is not much better
 - IETF grew up and became the ITU....

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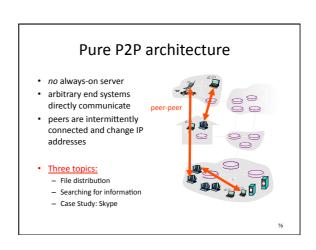






P2P – efficient network use that annoys the ISP

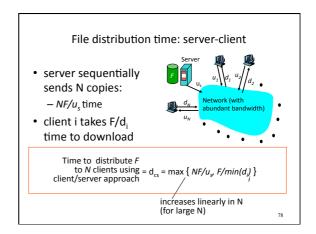
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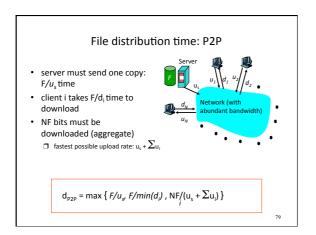


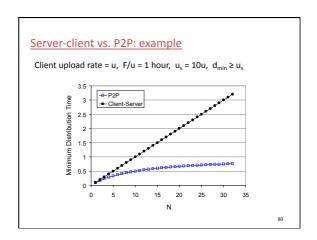
File Distribution: Server-Client vs P2P

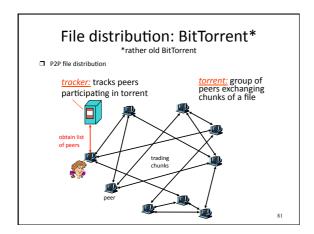
Question: How much time to distribute file from one server to N peers?

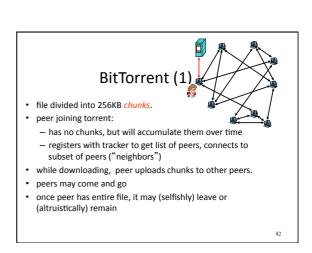
Us: server upload bandwidth
Us: peer i upload bandwidth
Us: peer i upload bandwidth
Us: peer i download bandwidth
Us: peer i download bandwidth











BitTorrent (2)

Pulling Chunks

- at any given time, different peers have different subsets of file chunks
- · periodically, a peer (Alice) asks each neighbor for list of chunks that they have.
- · Alice sends requests for her missing chunks
 - rarest first

- Sending Chunks: tit-for-tat

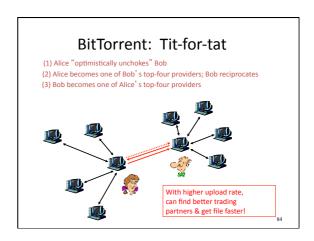
 ☐ Alice sends chunks to four neighbors currently sending her chunks at the highest rate
- nignest rate

 ♦ re-avaluate top 4 every 10 secs

 every 30 secs: randomly select another
 peer, starts sending chunks

 ♦ newly chosen peer may join top 4

 "optimistically unchoke"



Distributed Hash Table (DHT)

- DHT = distributed P2P database
- Database has (key, value) pairs;
 - key: ss number; value: human name
 - key: content type; value: IP address
- Peers query DB with key
 - DB returns values that match the key
- Peers can also insert (key, value) peers

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P2P Case study: Skype

- inherently P2P: pairs of users communicate.
- proprietary applicationlayer protocol (inferred via reverse engineering)
- hierarchical overlay with SNs
- Index maps usernames to IP addresses; distributed over SNs



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Peers as relays

- Problem when both Alice and Bob are behind "NATs".
 - NAT prevents an outside peer from initiating a call to insider
- Solution:
 - Using Alice's and Bob's SNs Relay is chosen
 - Each peer initiates session with relay.
 - Peers can now communicate through NATs via relay



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Distributed Hash Table (DHT)

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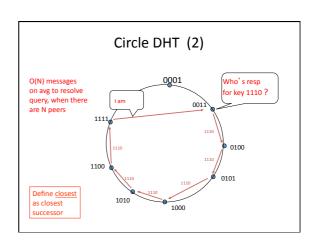
DHT Identifiers

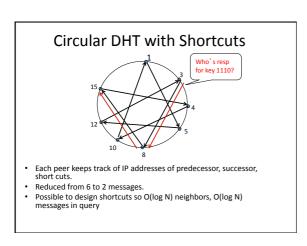
- Assign integer identifier to each peer in range [0,2ⁿ-1].
 - Each identifier can be represented by n bits.
- Require each key to be an integer in same range.
- To get integer keys, hash original key.
 - eg, key = h("Game of Thrones season 4")
 - This is why they call it a distributed "hash" table

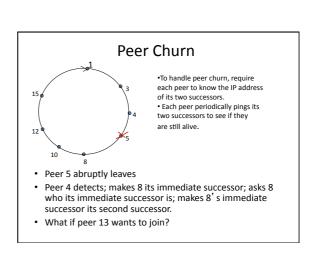
How to assign keys to peers?

- Central issue:
 - Assigning (key, value) pairs to peers.
- Rule: assign key to the peer that has the closest ID.
- Convention in lecture: closest is the immediate successor of the key.
- Ex: n=4; peers: 1,3,4,5,8,10,12,14;
 - key = 13, then successor peer = 14
 - key = 15, then successor peer = 1

Circular DHT (1) 15 12 18 • Each peer *only* aware of immediate successor and predecessor.







Summary.

· Apps need protocols too

· "Overlay network"

- We covered examples from
 - Traditional Applications (web)
 - Scaling and Speeding the web (CDN/Cache tricks)
- Infrastructure Services (DNS)
 - Cache and Hierarchy
- Multimedia Applications (SIP)
 - Extremely hard to do better than worst-effort
- P2P Network examples