

## Integrated services



- Reading:
  - S. Keshav, “An Engineering Approach to Computer Networking”, chapters 6, 9 and 14

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## Module objectives



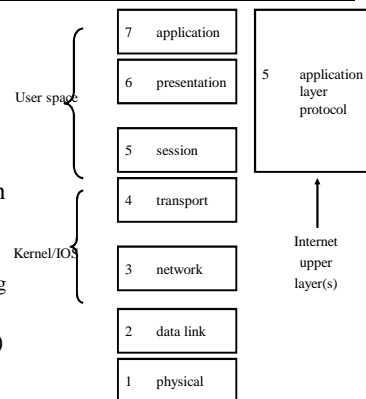
### *Learn and understand about:*

- Support for real-time applications:
  - network-layer and transport-layer
- **Quality of service (QoS):**
  - the needs of real-time applications
  - the provision of QoS support in the network
- Many-to-many communication - **multicast**
- **Integrated Services Network (ISN)**

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## Support for real-time applications

- Support in the network:
  - routers, routing
- Support at the end-systems:
  - transport protocols
- Support at the application level:
  - user-network signalling
  - application-level signalling and control
- (Link & physical layers?)



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## Real-time flows and the current Internet protocols



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## The “problem” with IP [1]

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- Data transfer:
  - datagrams: individual packets
  - no recognition of **flows**
  - connectionless: no signalling
- Forwarding:
  - based on per-datagram forwarding table look-ups
  - no examination of “type” of traffic – no **priority** traffic
- Routing:
  - **dynamic routing** changes
  - no “fixed-paths” → no fixed QoS
- Traffic patterns

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## The “problem” with IP [2]

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- **Scheduling** in the routers:
  - first come, first serve (FCFS)
  - no examination of “type” of traffic
- No priority traffic:
  - how to mark packets to indicate priority
  - IPv4 ToS not widely used across Internet
- Traffic aggregation:
  - destination address
- (QoS: pricing?)

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## Questions

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- Can we do better than **best-effort**?
- What support do real-time flows need in the network?
- What support can we provide in the network?
- Alternatives to FCFS?
- Many-to-many communication?
- Application-level interfaces?
- **Scalability?**

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## Requirements for an ISN [1]

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- | Today's Internet   | Integrated Services Packet Network (ISPN)   |
|--|---|
| <ul style="list-style-type: none"><li>• IPv4: QoS not specified</li><li>• TCP: elastic applications</li><li>• Many network technologies:<ul style="list-style-type: none"><li>• different capabilities</li><li>• no common layer 2</li></ul></li><li>• No support for QoS:<ul style="list-style-type: none"><li>• ToS in IPv4 – limited use</li></ul></li><li>• QoS requirements:<ul style="list-style-type: none"><li>• not well understood</li></ul></li></ul> | <ul style="list-style-type: none"><li>• QoS service-level:<ul style="list-style-type: none"><li>• service type descriptions</li></ul></li><li>• Service interface:<ul style="list-style-type: none"><li>• signalling</li></ul></li><li>• Admission control:<ul style="list-style-type: none"><li>• access to resources</li></ul></li><li>• Scheduling:<ul style="list-style-type: none"><li>• prioritisation and differentiation of traffic</li></ul></li></ul> |

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## Requirements for an ISN [2]

- QoS service-level:
  - packet handling
  - traffic description
  - policing
  - application flow description
- Admission control:
  - check request can be honoured
- Scheduling:
  - packet classification
  - prioritisation of traffic
  - queue management
- Service interface:
  - common data structures and parameters
  - signalling protocol

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## Traffic and QoS parameters

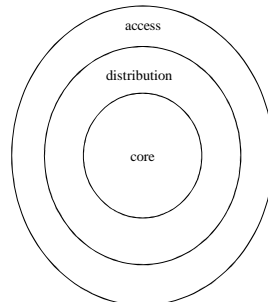


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## Network structure [1]

### Network hierarchy

- Access network:
  - low multiplexing
  - low volume of traffic
- Distribution network:
  - interconnectivity at local level
  - medium volume of traffic
  - low multiplexing
- Core network – backbone:
  - high volume of traffic
  - high multiplexing

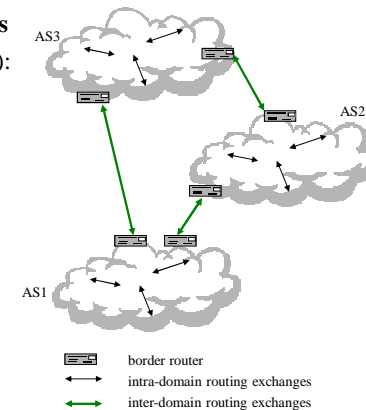


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## Network structure [2]

### Administrative boundaries

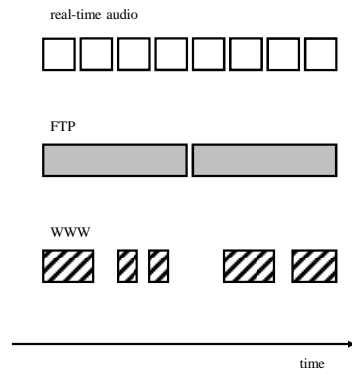
- Autonomous system (AS):
  - **intra-domain routing**
  - internal policy
  - routing metric?
  - protocols: RIPv2, OSPFv2
- Interconnection of ASs:
  - **inter-domain routing**
  - interconnectivity information
  - protocols: BGP



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## Mixed traffic in the network [1]

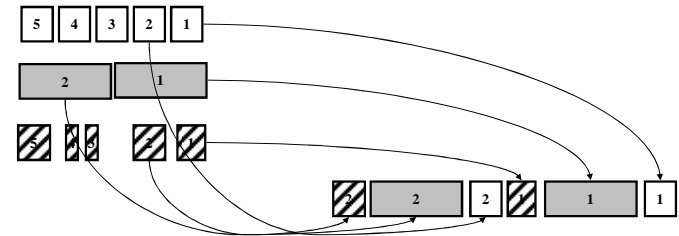
- Different applications:
  - traffic (generation) profiles
  - traffic timing constraints
- Routers use FCFS queues:
  - no knowledge of application
  - no knowledge of traffic patterns
- Different traffic types share same network path
- Consider three different applications ...



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## Mixed traffic in the network [2]

- Router:
  - 3 input lines: serviced round-robin at router
  - 1 output line (1 output buffer)



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## Mixed traffic in the network [3]

- Different traffic patterns:
  - different applications
  - many uses of an application
  - different requirements
- Traffic aggregation:
  - core: higher aggregation
  - many different sources
  - hard to model
- Routing/forwarding:
  - destination-based
  - single metric for all traffic
  - queuing effects
- Large packet size:
  - good for general data
  - “router friendly”
  - “slows” real-time traffic
- Small packet size:
  - good for real-time data
  - less end-to-end delay
  - better tolerance to loss
  - (less jitter?)
  - less efficient (overhead)
  - “not router-friendly”

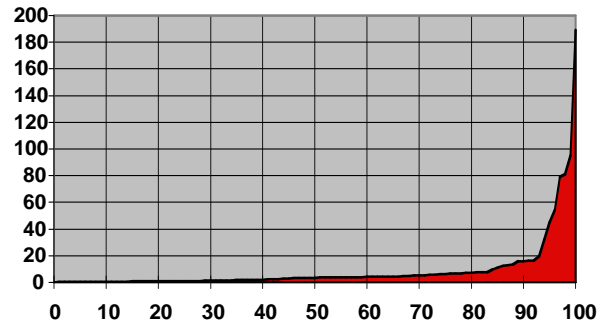
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## Delay [1]

- | End-to-end delay   | Delay bounds?   |
|--|---|
| <ul style="list-style-type: none"> <li>• Propagation:                             <ul style="list-style-type: none"> <li>• speed-of-light</li> </ul> </li> <li>• Transmission:                             <ul style="list-style-type: none"> <li>• data rate</li> </ul> </li> <li>• Network elements:                             <ul style="list-style-type: none"> <li>• buffering (queuing)</li> <li>• processing</li> </ul> </li> <li>• End-system processing:                             <ul style="list-style-type: none"> <li>• application specific</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>• Internet paths:                             <ul style="list-style-type: none"> <li>• “unknown” paths</li> <li>• dynamic routing</li> </ul> </li> <li>• Other traffic:                             <ul style="list-style-type: none"> <li>• traffic patterns</li> <li>• localised traffic</li> <li>• “time-of-day” effects</li> </ul> </li> <li>• Deterministic delay:                             <ul style="list-style-type: none"> <li>• impractical but not impossible</li> </ul> </li> </ul> |

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## Delay [2] #picture#



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## Jitter (delay jitter) [1]

### End-to-end jitter

- Variation in delay:
  - per-packet delay changes
- Effects at receiver:
  - variable packet arrival rate
  - variable data rate for flow
- Non-real-time:
  - no problem
- Real-time:
  - need jitter compensation

### Causes of jitter

- Media access (LAN)
- FIFO queuing:
  - no notion of a flow
  - (non-FIFO queuing)
- Traffic aggregation:
  - different applications
- Load on routers:
  - busy routers
  - localised load/congestion
- Routing:
  - dynamic path changes

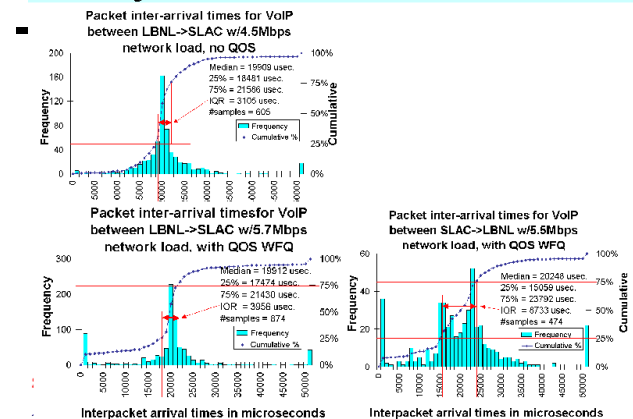
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## Jitter (delay jitter) [2] #picture#

- Easiest measure is the variance in inter-packet delay
- Can use lots of other metrics (e.g. other moments of the inter-arrival time distribution)
- Not critical to protocols like TCP unless jitter is 1st order (I.e. not 2nd order) effect
- Critical to voice
- (e.g. playout buffer to make sure D2A device or display is not starved...)
- VOIP, Video over IP
- Critical for interactive

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## VoIP jitter LBNL<=>SLAC with load



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## Loss [1]

### End-to-end loss

- Non-real-time:
  - re-transmission, e.g.: TCP
- Real-time:
  - forward error correction and redundant encoding
  - media specific “fill-in” at receiver
- Adaptive applications:
  - adjust flow construction

### Causes of loss

- Packet-drop at routers:
  - congestion
- Traffic violations:
  - mis-behaving sources
  - source synchronisation
- Excessive load due to:
  - failure in another part of the network
  - abnormal traffic patterns, e.g. “new download”
- Packet re-ordering may be seen as loss

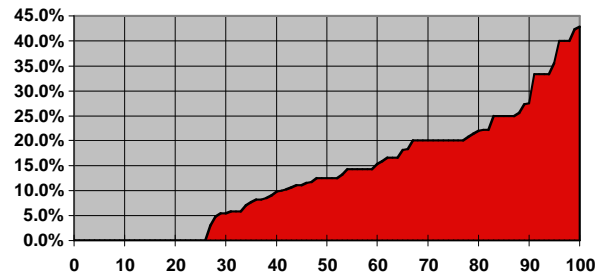
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## Loss [2] #picture#

- Varies with route
- Varies with time
- Depends on link quality
- Depends on other load
- Depends on router quality
- And interference

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## Error rates



## Data rate [1]

### End-to-end data rate

- Short-term changes:
  - during the life-time of a flow, seconds
- Long-term changes:
  - during the course of a day, hours
- Protocol behaviour:
  - e.g. TCP congestion control (and flow control)

### Data-rate changes

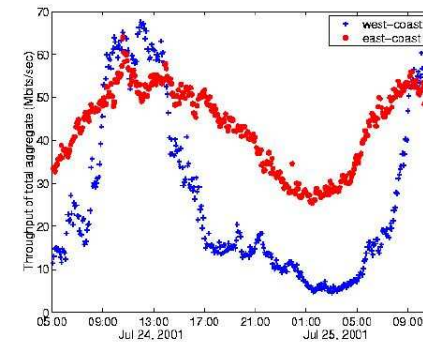
- Network path:
  - different connectivity
- Routing:
  - dynamic routing
- Congestion:
  - network load – loss
  - correlation with loss and/or delay?
- Traffic aggregation:
  - other users
  - (time of day)

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## Data rate [2] #picture#

- Link is multiplexed so rate is not just link speed
- Varies with overall load depending on the link sharing rules
- Note latency (RTT) contributed to throughput (e.g. if you have to wait for acks...)
- Lots of different possible basic link speeds depending on media, modulation, and protocol stack overheads
- “Goodput” is often used for the residual throughput after you allow for all overheads (including retransmissions)

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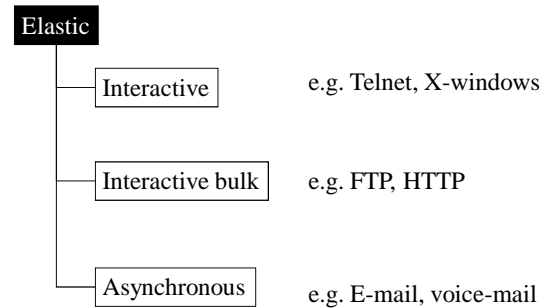
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## Network probing: a quick note

- Can use probes to detect:
  - delay
  - jitter
  - loss
  - data rate
- Use of network probes:
  - ping
  - traceroute
  - pathchar
- Probes load the network, i.e. they affect the system being measured
- Measurement is tricky!
- See:
  - [www.caida.org](http://www.caida.org)
  - [www.nlanr.net](http://www.nlanr.net)

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## Elastic applications



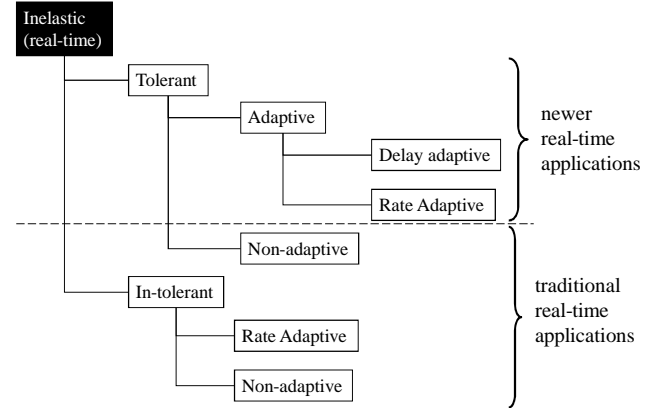
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## Examples of elastic applications

- E-mail:
  - asynchronous
  - message is not real-time
  - delivery in several minutes is acceptable
- File transfer:
  - interactive service
  - require “quick” transfer
  - “slow” transfer acceptable
- Network file service:
  - interactive service
  - similar to file transfer
  - fast response required
  - (usually over LAN)
- WWW:
  - interactive
  - file access mechanism(!)
  - fast response required
  - QoS sensitive content on WWW pages

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## Inelastic applications



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## Examples of inelastic applications

- Streaming voice:
  - not interactive
  - end-to-end delay not important
  - end-to-end jitter not important
  - data rate and loss very important
- Real-time voice:
  - person-to-person
  - interactive
- Important to control:
  - end-to-end delay
  - end-to-end jitter
  - end-to-end loss
  - end-to-end data rate

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## QoS parameters for the Internet [1]

### Delay

- Not possible to request maximum delay value
- No control over end-to-end network path
- Possible to find actual values for:
  - maximum end-to-end delay,  $D_{MAX}$
  - minimum end-to-end delay,  $D_{MIN}$

### Jitter

- Not possible to request end-to-end jitter value
- Approximate maximum jitter:
  - $D_{MAX} - D_{MIN}$
  - evaluate  $D_{MIN}$  dynamically
  - $D_{MAX}$ ? 99<sup>th</sup> percentile?
- Jitter value:
  - transport-level info
  - application-level info

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## QoS parameters for the Internet [2]

### Loss

- Not really a QoS parameter for IP networks
- How does router honour request?
- Linked to data rate:
  - hard guarantee?
  - probabilistic?
  - best effort?
- (Traffic management and congestion control)

### Packet size

- Restriction: path MTU
- May be used by routers:
  - buffer allocation
  - delay evaluation

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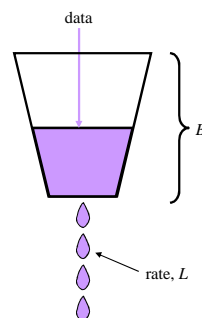
## QoS parameters for the Internet [3]

- Data rate:
  - how to specify?
- Data applications are bursty:
 
$$\frac{\text{peak data rate}}{\text{mean data rate}} \gg 1$$
- Specify mean data rate?
  - peak traffic?
- Specify peak data rate?
  - waste resources?
- Real-time flows:
  - may be constant bit rate
  - can be variable bit rate
- Application-level flow:
  - **application data unit (ADU)**
- Data rate specification:
  - application-friendly
  - technology neutral

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## Leaky bucket

- Two parameters:
  - $B$ : bucket size [Bytes]
  - $L$ : leak rate [B/s or b/s]
- Data pours into the bucket and is leaked out
- $B/L$  is maximum latency at transmission
- Traffic always constrained to rate  $L$

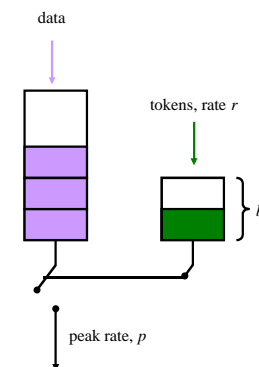


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## Token bucket

### Token bucket

- Three parameters:
  - $b$ : bucket size [B]
  - $r$ : bucket rate [B/s or b/s]
  - $p$ : peak rate [B/s or b/s]
- Bucket fills with tokens at rate  $r$ , starts full
- Presence of tokens allow data transmission
- Burst allowed at rate  $p$
- data sent  $< rt + b$



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## Real-time media flows

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## Interactive, real-time media flows

- **Audio/video flows:**
  - streaming audio/video
  - use buffering at receiver
- **Interactive real-time:**
  - only limited receiver buffering
  - delay <200ms
  - jitter <200ms
  - keep loss low
- **Effects of loss:**
  - depend on application, media, and user
- **Audio:**
  - humans tolerant of “bad” audio for speech
  - humans like “good” audio for entertainment
- **Video:**
  - humans tolerant of “low” quality video for business
  - humans like “high” quality video for entertainment
- **Audio – video sync:**
  - separate flows?

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## Audio

- **QoS requirements**
  - Delay < 400ms:
    - including jitter
  - Low loss preferable:
    - loss tolerant encodings exist
  - Data rates:
    - speech  $\leq$  64Kb/s
    - “good” music  $\geq$  128Kb/s
- Time domain sampling
- Example – packet voice:
  - 64Kb/s PCM encoding
  - 8-bit samples
  - 8000 samples per second
  - 40ms time slices of audio
  - 320 bytes audio per packet
  - 48 bytes overhead (20 bytes IP header) (8 bytes UDP header) (20 bytes RTP header)
  - 73.6Kb/s

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## Example audio encoding techniques

- |  |   |
|--|---|
| <b>G.711</b>   | <b>G.729</b>  |
| <ul style="list-style-type: none"><li>• PCM (non-linear)</li><li>• 4KHz bandwidth</li><li>• 64Kb/s</li></ul> | <ul style="list-style-type: none"><li>• CS-ACELP</li><li>• 4KHz bandwidth</li><li>• 8Kb/s</li></ul>     |
| <b>G.722</b>   | <b>G.723.1</b>  |
| <ul style="list-style-type: none"><li>• SB-ADPCM</li><li>• 48/56/64Kb/s</li><li>• 4-8KHz bandwidth</li></ul> | <ul style="list-style-type: none"><li>• MP-MLQ</li><li>• 5.3/6.3Kb/s</li><li>• 4KHz bandwidth</li></ul> |
| <b>G.728</b>   | <b>GSM</b>  |
| <ul style="list-style-type: none"><li>• LD-CELP</li><li>• 4KHz bandwidth</li><li>• 16Kb/s</li></ul>          | <ul style="list-style-type: none"><li>• RPE/LTP</li><li>• 4KHz</li><li>• 13Kb/s</li></ul>               |

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## Video

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- **QoS requirements**
- Delay < 400ms:
  - including jitter
  - same as audio
  - inter-flow sync
- Loss must be low
- Data rate – depends on:
  - frame size
  - colour depth
  - frame rate
  - encoding
- Frequency domain:
  - discrete cosine transform (DCT)
- Example - packet video:
  - ###

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## Example video encoding techniques

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- **MPEG1**
  - upto 1.5Mb/s
- **MPEG2**
  - upto 10Mb/s (HDTV quality)
- **MPEG4**
  - 5-64Kb/s (mobile, PSTN)
  - 2Mb/s (TV quality)
  - MPEG7, MPEG21
- **H.261 and H.263**
  - $n \times 64\text{Kb/s}$ ,  $1 \leq n \leq 30$

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## Summary

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- IPv4 and current Internet:
  - not designed for QoS support
- Need to add support for ISN:
  - service definitions
  - signalling
  - update routers
- Need to describe traffic:
  - QoS parameters
- Audio and video have different requirements

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