The Eternal Resource Locator: An Alternative Means of Establishing Trust on the World Wide Web

Ross J. Anderson, Václav Matyáš Jr., Fabien A.P. Petitcolas
University of Cambridge Computer Laboratory
Pembroke Street, Cambridge CB2 3QG, UK
{rja14, vm206, fapp2}@cl.cam.ac.uk; http://www.cl.cam.ac.uk/~{rja14, vm206, fapp2}

Abstract

Much research on Internet security has concentrated on generic mechanisms such as firewalls, IP authentication and protocols for large scale key distribution. However, once we start to look at specific applications, some quite different requirements appear. We set out to build an infrastructure that would support the reliable electronic distribution of books on which doctors depend when making diagnostic and treatment decisions, such as care protocols, drug formularies and government notices. The integrity, authenticity and timeliness of this information is important for both safety and medico-legal purposes. We initially tried to implement a signature hierarchy based on X.509 but found that this had a number of shortcomings.

We therefore developed an alternative means of managing trust in electronic publishing. This has a number of advantages which may commend it in other applications. It does not use export-controlled cryptography; it uses much less computation than digital signature mechanisms; and it provides a number of features that may be useful in environments where we are worried about liability. We also present our intermediate solution – the first ever large scale deployment of one-time signature systems. The move to one-time signatures enabled considerable simplification, cost reduction and performance improvement. We believe that similar mechanisms may be appropriate for protecting other information that changes slowly and remains available over long time periods. Book and journal publishing in general appear to be strong candidates.

1 Introduction

Medicine is one field in which serious attempts are underway in a number of countries to build large-scale decentralised trusted systems over the Internet to support a number of aspects of patient care, administration and research. Medical informatics has made unique contributions to the general pool of security know-how, and as medical practice is highly decentralised, many of these lessons may be applicable to Internet applications in general. Examples include the following.

- Conventional security policy models like Bell-LaPadula and Clark-Wilson do not work well in medical telematics, as they assume that security administration is centralised. Medicine is a business in which the field operatives are the most highly trained, the most trusted by the clientèle, and in most countries are also legally burdened with the duty to make access control decisions [Hor97]. This has led to the development of security policy models that locate the control in the leaves rather than in the root of the access control structure [And96]
- An attempt by the UK government's Department of Health to introduce a conventional X.509 certificate structure [Zer96] was opposed by the medical profession. There was not just an ethical objection to the escrow features of the proposed key management protocol [JMW96]; it had also become clear that a central trusted third party could not cope with a health service whose approximately one million employees are

spread over 12,000 separate organisations.

- In addition to the engineering costs of centralisation, there was also the principle that electronic trust structures should mirror those in existing professional practice. This principle was first enunciated by Alexander Rossnagel, a German lawyer, who feared that certification authorities would deprive notaries of their income [Ros95]; it has since been adopted by the UK government and the medical profession as one of the principles by which disputes over electronic privacy issues are to be resolved [NHSE96].
- Governments attempted to solve security problems in Germany and Austria by introducing smartcards as access tokens for both patients and healthcare professionals. Despite careful government studies of the likely social consequences [BSI95], it has turned out that these cards have had a centralising effect that many professionals find intolerable [HW97].

The previous work that directly concerns us is Wax [Wax97a]. This is a proprietary hypertext system used for medical publishing; its goal is the secure and timely electronic distribution of information used to support clinical practice, such as treatment protocols and drug formularies. It will also be used for government circulars ranging from purely administrative information such as advice on coping with the Y2K bug to notices of newly discovered adverse drug reactions; and for local information such as hospital waiting lists.

Wax is already used in several health trusts in the UK for providing a mixture of trust-specific and general information. It is also used in the US for delivery of medical knowledge relating to HIV and AIDS by Intelligent Medical Objects, Inc. (Northbrook, Illinois, USA). There are clear safety and medico-legal reasons why the authenticity, integrity and timeliness of the information it distributes should be protected, and a project was undertaken during 1996-8 to design and implement this. That project is described in [Wax97a], but we will describe it here briefly so this article is self-contained.

2 Wax

The information in Wax is structured hierarchically with the levels being a shelf (owned by a publisher) containing books (each owned by an editor) consisting of chapters (each owned by an author). Thus if a primary care physician wants the latest advice on the conditions under which a patient with gout should be referred to hospital, he will draw from the Wax shelf the book on rheumatology and consult the chapter on gout. This chapter will have been written by a leading specialist and will be updated as necessary (typically every few years); the editor's job is quality control, principally choosing the experts and ensuring proper peer review.

As a solution was sought rapidly, an initial attempt at protection using digital signatures was undertaken using materials ready to hand – SHA, RSA, and X.509 [X509]. This decision was influenced by the fact that RSA with exponent 3 has just been accepted as the European standard for healthcare signatures. The X.509 hierarchy was founded on a Wax-root key, whose public component is embedded in the Wax browser software; Wax-root signatures certify keys of medical publishers (the Wax-centre for treatment protocols, the British Medical Journal, the Department of Health, individual hospital trusts, etc.) and the publishers in turn certify the keys of editors and authors.

As we did not know the optimum granularity of the signed objects, and had an operational requirement to open already cached books quickly, we also implemented a secondary protection mechanism whereby the book index contained (invisibly to the human reader) the SHA hashes of each chapter, and each shelf catalogue similarly contained hashes of book indexes. Thus a given book can be verified by means of its editor's signature, and also by reference to the publisher's catalogue. There is also considerable machinery to deal with trusted distribution of the

Wax software, trusted updating of local catalogues, and trusted collection of public keys from authors, none of which concern us here.

3 The first lessons

The principal lesson that we learned from this exercise was that the X.509 mechanisms are not really suitable for publishing. This realisation started to dawn when we had to decide on the longevity of publisher's keys. Assuming that users' keys would last three years, why not make the publishers' last five? But what would happen once a publisher's key was more than two years old, and thus unable to issue a certificate of three years' duration for an author? Would he have to refresh it, or acquire another one?

Many further complexities arose. For example, what does revocation mean in the context of book publishing? If an author fails to pay his annual fee to the local CA, will all his books magically vanish from all library shelves? What if a lawsuit is then brought in which a party relies on one of them? And what if revocation mechanisms were used maliciously as an instrument of censorship?

'Planned obsolescence' may make sense in software publishing, and in the banking world it is quite natural to use X.509 certificates in SET where both public and private keys have a lifetime of two years, as this simply replicates the existing trust structure of magstripe credit cards. However this approach is not appropriate in publishing, where objects are long-lived. Book copyright in the EU countries is now for a period of 70 years after the author's death.

The conclusion to which we were unexpectedly driven by the Wax project was that our secondary trust mechanism – namely, a tree of hashes in which chapters are hashed into a book and books into a catalogue – should in fact be the primary mechanism, while the X.509 signature mechanisms, which we had anticipated would provide the primary protection, are relegated to a number of secondary and specialist roles. The basic functionality can be seen in the following diagram (Fig. 1).

The question that we were naturally led to ask was whether catalogue-based trust had other natural applications than medical publishing, and what extensions of it might be appropriate. Our conclusion is that it gives a much better solution to some problems currently tackled using public-key cryptography, ranging from assuring the authorship of applets through enabling web authors to protect themselves from libel actions; in general, we can adopt the Wax mechanisms to provide a simple and robust set of mechanisms to authenticate the content of world wide web and other hypermedia systems, which fits well with the actual trust model that people have for published content.

We will now describe a set of proposed extensions to HTML that explain what we have in mind and make clear what can be achieved with it.

4 The Eternal Resource Locator

Trust, in the electronic world, is based on binding real-world assurances and/or relations to their electronic representation. This is expensive, and so in order for the trust transfer mechanisms (such as electronic signatures) to give maximum value, one should perform such bindings infrequently (but well). This is true for establishing a root of trust (e.g. top level Certification Authorities) and also for lower level entities. For example [CM97], it is a bad idea to bind keys and access rights to principals like this:

$$\text{key} \rightarrow \text{principal} \leftarrow \text{capability}$$

as this involves two bindings between the real world and cyberspace. We should rather build systems like this:

$$\text{principal} \leftarrow \text{key} \leftarrow \text{capability}$$