INFORMATION RETRIEVAL RESEARCH :

OLD IDEAS

CURRENT CHALLENGES

NEW POSSIBILITIES

Karen Sparck Jones

University of Cambridge

5/04

IR * research * :

for fifty years increasingly solid but limited operational impact

meanwhile ...

the promise of digital libraries quality information at your fingertips (if you do Boolean search)

the actuality of Web engines information at your fingertips (if you ask for 'Britney Spears')

IR research : (information = document = text)

systems oriented -

focus on core tasks - indexing and searching take context as implicit in requests, documents, assessments demand effectiveness

apply laboratory evaluation formulate test design develop performance measures research findings :

indexing and searching with

derivative descriptions distributional grounding statistical techniques

systems based on these WORK

how use these

for digital libraries ? for Web engines ? talk structure :

- 1. some research history
- 2. research state
- 3. research directions

1 RESEARCH HISTORY

IR 1950s :

problem - growth of publications opportunity - arrival of computers

==> automated indexing and search

key idea :

can't capture meaning so use word patterns key ideas :

HP Luhn late 1950s computer support for human indexing look at text word cooccurrences text word occurrences

surface words signals for concept labels to apply frequent cooccurrence marks topic
density, mass, measurement vs density, argument
PHYSICS
RHETORIC

frequent occurrence marks importance
 density x 10 vs density x 2

==> forget the labels, just use the word facts :

associated word classes supply matching keys (substitution or addition) mass, measurement, determination [query] [document]

relative frequency differentiates matching value

simple ideas, but they had something going for them

development for retrieval :

theoretical underpinning -

Maron 1960 get probability of relevance via statistics rank search output by probability also rerank via document associations

experimental evaluation test methodology :

Cleverdon early 1960s performance measures eg recall, precision test collection design systematic strategy comparisons :

Salton / Sparck Jones / Robertson 1960s - 1970s establishing statistically-based techniques simple word stems tf - idf - rf weights iterative feedback (implicit associations)

work as well as human subject indexing advantages of search-time indexing well-suited to automation

BUT experiments very small

1980s more, bigger experiments on same lines confirming results, supporting theory

BUT

all about system design, not user concerns (though minimising user effort)

user studies separate strand : needs, behaviours

> difficult, laborious observation challenging, costly experiment

especially on system-user interaction

meanwhile, operational bibliographic services

automating abstracts journals (and catalogues)

many other legitimate concerns eg speed

but

conventional controlled indexing (thesauri ...) constrained coordinate term search

1980s word search, some full text, a little ranking

but Boolean model dominant

```
quality assumptions :
research -
   quality control on file input
   seriousness filter on user community
services -
   quality control on file input
   seriousness filter on user community
+
   quality enhancement by file-time indexing
   seriousness enhancement by expert advisor
end users not always good
```

but have domain experience

2 RESEARCH STATE

the 1990s revolution :

major change in environment -

- a) Information Technology developments
- b) Natural Language (Information) Processing developments

IT :

machine power, connections
bulk, varied stuff
multimedia
* the Web *

NL(I)P : task systems component tools shared techniques * evaluation programmes *

effects on IR research research / real world relations the Web :

huge, mixed data
 (not just 'proper papers')

vast, varied clientele
 (not just 'serious users')

spread, assorted search types
 (not just 'regular topics')

thoroughly eclectic engines

some key inputs from mainstream IR research

evaluation programmes - DARPA,NIST,ARDA etc speech recognition, information extraction ...

Text Retrieval Conferences (TREC)

systematic, controlled tests many cycles

very large collections many participants

==> rich comparisons solid results

for classic topic search, confirms previous research

example : TREC data experiments (Robertson, Walker, Sparck Jones)

150 requests, 370 K documents, full text precision at rank 10

10 terms 4 terms

unweighted terms	.11	.15
basic weighted	.52	.47
relevance weighted, expanded	.61	.51
assumed relevant	.57	.46

enlarging the envelope :

other languages, across languages eg Chinese statistical methods work

other document types, cues eg homepages, links & URLs statistical methods fine for topics

other media, mixed media eg speech, images statistical methods on speech good [image evaluation complexity] Speech recognition - Av Word Error Rate = 10.7 speed 10 x real time

15.6 % WER

H: in the final hours of his administration president
S: in the final hours of his administration president
H: clinton WIPED the record clean for business
S: clinton WIPE the record clean for business
H: *** MAN GLEN BRASWELL the founder of a
S: MEN GLENN BROWSE WELL the founder of a

9.4 % WER

H: i have not seen a justification for some of theS: i have not seen a justification for some of theH: pardons that SEEM to be irregular and IF THEY beS: pardons that SEEMED to be irregular and IT MAY be

example : TREC speech retrieval experiments (Jourlin, Johnson, Sparck Jones, Woodland)

50 requests, 21 K news stories in 28K items

	mean av precision			
	$11 { m words}$		3 words	
	HUM	\mathbf{SR}	HUM	\mathbf{SR}
known boundaries -				
basic weighted	.38	.35	.43	.40
blind feedback	.43	.37	.47	.44
partext feedback	.40	.38	.48	.45
unknown boundaries -				
basic weighted		.26		.29
partext feedback		.38		.42

further enlarging the envelope - other tasks

summarising

(DUC)

- selection or condensation ?

simple statistical methods sentence extraction [Luhn] : for highlighting

statistics with NLP select sentence parsing, text generation : for reviewing

eg Columbia's Newsblaster

Columbia Newsblaster Summarizing all the news on the Web

Friday, August 8, 2003 Articles from 08/05/2003 to 08/08/2003 Last update: 8:46 AM EST





Schwarzenegger joins race to replace California's Gov. Davis (U.S., 37 articles)

Gov. Gray Davis says counties will disenfranchise thousands of voters by opening fewer precincts during the Oct. 7 recall election, but election officials say opening all the polling spots would risk chaos because of a shortage of poll workers. Should California's senior solon, Democratic Senator Dianne Feinstein, abandon her reluctance and let her name be entered on the ballot for governor if Davis actually is recalled in the election now set for Oct. 7.

ACTOR-turned-candidate Arnold Schwarzenegger ended the suspense yesterday and said he would run in California's recall election, awarding Republicans his marquee value in their campaign to oust Davis. Schwarzenegger announced last night that he will be a Republican candidate in California's recall election this fall, a decision that startled political leaders around the state and that profoundly changes the landscape of the turnultuous campaign. Another Democrat, Democratic Insurance Commissioner John Garamendi, will also take out papers to run, his press secretary said early Thursday. As the state moves toward its historic recall election, the California Supreme Court has been asked to decide five separate legal challenges on the matter including a suit filed by Davis seeking to delay the Oct. 7 election.

Other stories about Schwarzenegger, Davis and Recall:

Profile: Arnold Schwarzenegger (9 articles)

Columbia Newsblaster

Schwarzenegger joins race to replace California's Gov. Davis (US 37 articles)

Gov. Gray Davis says counties will disenfranchise thousands of voters by opening fewer precincts during the Oct. 7 recall election, but election officials say opening all the polling spots would risk chaos because of a shortage of poll workers. Should California's senior solon, Democratic Senator Dianne Feinstein, abandon her reluctance and let her name be entered on the ballot for governor if Davis actually is recalled in the election now set for Oct. 7. ACTOR-turned-candidate Arnold Schwarzenegger ended the suspense yesterday and said he would run in California's recall election, awarding Republicans his marquee value in their campaign to oust Davis. Schwarzenegger announced

Other stories about Schwarzenegger, Davis and Recall: Profile: Arnold Schwarzenegger (9 articles) evaluation issues : complex objects, contexts, tasks

Stockbrokers are reporting a 'spectacular' increase in online trading as private investors storm back into the market after five successive quarters of declining business.

- ? Private traders storm back to markets.
- ? Large increase in online trading.
- ? Spectacular increase in private investor trading.
- ? Online private traders back after long break.

question answering (TREC, AQUAINT)

- quotation or construction ?

statistics for passage response word/phrase focused extract for reading statistics with some NLP sentence parsing, exact snippet selection for application

eg Yang and Chua

question answering example - Yang and Chua :

Where did Dr King give his speech in Washington ?

In the 35 years since Dr Martin Luther King Jr delivered his ''I have a dream'' speech at the Lincoln Memorial, how have economic and social questions changed for African Americans ?

==>

Lincoln Memorial

evaluation issues : correct, adequate, useful information ?

What is the longest river in the United States?

the Mississippi the mississippi River

- ? 2,348 Mississippi
- ? At 2,348 miles, the Mississippi River is the longest river in the US.
- ? The Mississipi stretches from Minnesota to Louisiana.

pervasive role of statistics :

background data gathering

eg lexicon construction

foreground text processing

eg sentence selection

combine in unifying NLIP model ==>

"language modelling ":

statistics for implicit NLP - the ngram revolution

essential idea -

given a corpus of paired discourses A and B correlate A features - B features (features eg word sequences, sets)

then given a new A, derive a B

speech transcr	A = sound	B = text
translation	A = source	$\mathbf{B} = \mathrm{target}$
summarising	A = document	$\mathbf{B} = \mathbf{abstract}$
retrieval	A = request	B = rel document

probabilistic modelling with ngrams : predict new B-word from old A/B-words (unigrams) predict new B-sequence from old B-sequences (bi/trigrams) retrieval needs sets, other tasks sets and sequences

train for probabilities

works well on some tasks, interestingly on others

summarising example - Banko et al :

'President Clinton met with his top Mideast advisors, including, in preparation for a session with ... Israel PM Netanyahu tomorrow. Palestine leader Arafat is to meet with Clinton later'

==> clinton to meet netanyahu arafat

3. RESEARCH DIRECTIONS (& LIBRARIES AND ENGINES)

in libraries, automation preceded innovation (eg OCLC)

innovation forced by computing researchers (eg the Web, AltaVista)

implications for *digital* libraries ?

libraries' slow takeup of research ideas :

good reasons unproven, disruptive, costly ... other factors dominate perceived performance

bad reasons general inertia not-invented-here syndrome

good ? bad ? reason professional hostility Web engines rapid takeup of research ideas :

good reasons built by computer scientists without preconceptions novel technology environment free of traditional constraints

bad reasons -

ignorance of library experience arrogant wheel reinvention (ontologies ...) engines

applied statistics from the start :

AltaVista tf * idf weighting, ranking Google link statistics

(and lots else by now ...)

but perceived lack of quality

does this matter ?

engines a huge success

lessons for *digital* libraries ?

what is a digital library ?

a souped up catalogue system ?(C U Library has 'relevance ranking')

like ScienceDirect ?

lots of multimedia stuff ?

some special purpose database ?

"a Web engine isn't a digital library"

HUH ?

strategies for digital library quality :

control input - but risky concentrate on cataloguing - but marginal provide safe searching - but constraining organise knowledge - but who can ?

strategies for quality AND utility :

learn from the Web engine's hospitality welcome objects, attitudes exploit research findings especially statistical methods ie apply general retrieval research lesson :

```
use statistical data as far as you can
[ and seek further ] -
```

there are bulk language data for the asking

there are general, available processing methods (pattern matching, classification, learning) for 'finding like things'

==> training for better quality

statistical methods

good for some tasks eg document retrieval, speech recognition

adequate for some 'near' tasks eg indicative summarising, selective extraction

helpful for some complex task subtasks eg question answering, multi-text summarising

encourage multi-task integration generality helps common perspective simplicity givess easy trials

eg retrieval and query-oriented summary

GOOGLE / ALTAVISTA



Growing cactus and succulents – the UK home of cactus, succulent and lithops info and shopping ... and succulents at home – includes growing guides, propagation techniques, news, forum, events and cactus shopping ... are the spiny end of the succulent plant spectrum and they come in a vast ... www.easycactus.co.uk * <u>Related Pages</u> More pages from www.easycactus.co.uk

query : cactus succulent propagation

Google -

Growing cactus and succulents - the UK home of cactus, succulent are the spiny end of the succulent plant spectrum ... Succulents are different to cactus but they share some ... Easy to follow propagation techniques to use with your ...

AltaVista -

Growing cactus and succulents - the UK home of cactus, succulent and lithops info and shopping

... and succulents at home - includes growing guides, propagation techniques, news, forum, events and cactus shopping ... are the spiny end of the succulent plant spectrum and they come in a vast ...

www.easycactus.co.uk/

TAKE-HOME MESSAGE :

statistical methods work through redundancy

all use of language has redundancy

 \mathbf{SO}

statistical strategies are sound basic tools for information management Sparck Jones et al, Info Proc and Mgmt 36, 2000 Jourlin et al, TR 517, Comp Lab, U of Cam, 2001 www-nlpir.nist.gov/proj_act.html newsblaster.cs.columbia.edu www.ic-arda.org/infoExploit/aquaint/index.html Yang and Chua, Proc TREC 2002, 486-491 Banko et al, Proc ACL 2000