## Information Retrieval

## Lecture 5: Information Extraction

Computer Science Tripos Part II



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- Identify instances of a particular class of events or relationships in a natural language text
- Limited semantic range of events/relationships (domain-dependence)
- Extract the relevant arguments of the event or relationship into preexisting "templates" (tabular data structures)
- MUC (Message Understanding Conference; NIST) 1986-97 competitive evaluation
- 1980s and before: lexico-semantic patterns written by hand (FRUMP, satellite reports, patient discharge summaries...)
- 1987 First MUC (Message Understanding Conference); domain: naval sightings
- 1889 Second MUC; domain: naval sightings
- 1991 Third MUC; domain: terrorist acts
- Winner (SRI) used partial parsing
- 1992 Fourth MUC; domain: terrorist acts
- 1993 Fifth MUC; domain: joint ventures/electronic circuit fabrication
- Performance of best systems ~ 40\% R, 50\% P (Humans in 60-80\% range)
- Lehnert et al.: first bootstrapping method
- 1995 Sixth MUC; domain: labour unit contract negotiations/changes in corporate executive management personnel
- Encourage more portability and deeper understanding
- Separate tasks into
* NE: Named Entity
* CO: Coreference
* TE: Template Element
* ST: Scenario Templates
- 1995: IE for summarisation (Radev and McKeown)
- 1998: Seventh MUC; domain: satellite rocket launch events
- Mikheev et al., hybrid methods for NE
- 2003: CoNLL NE recognition task; similar training data to MUC
- Participants get a description of the scenario and a training corpus (a set of documents and the templates to be extracted from these)
- 1-6 months time to adapt systems to the new scenario
- NIST analysts manually fill templates of test corpus ("answer key")
- Test corpus delivered; systems run at home
- Automatic comparison of system response with answer key
- Primary scores: precision and recall
- Participants present paper at conference in spring after competition
- Show system's workings on predefined "walk through" example


## Template example (MUC-3)

0 Message ID
1 Template ID
2 Date of Incident
3 Type of Incident
4 CATEGORY OF Incident
5 Perpetrator: ID of Indiv(s)
6 Perpetrator: ID of Org(s)
7 Perpetrator: Confidence
8 Physical Target: ID(s)
9 Physical Target: Total Num
10 Physical Target: Type(s)
11 Human Target: ID(s)
12 Human Target: Total Num
13 Human Target: Type(s)
14 Target: Foreign Nation(s)
15 Instrument: Type(s)
16 Location of Incident
17 Effect on Physical Targets
18 Effect on Human Targets

TST1-MUC3-0080
1
03 APR 90
KIDNAPPING
TERRORIST ACT
"THREE HEAVILY ARMED MEN"
"THE EXTRADITABLES"
CLAIMED OR ADMITTED: "THE EXTRADITABLES"
*
*
*
"FEDERICO ESTRADA VELEZ" ("LIBERAL SENATOR")
1
GOVERNMENT OFFICIAL: "FEDERICO ESTRADA VELEZ"
*
COLOMBIA: MEDELLIN (CITY)
*
*

TST-1-MUC3-0080
BOGOTA, 3 APR 90 (INRAVISION TELEVISION CADENA 1) - [REPORT] [JORGE ALONSO SIERRA VALENCIA] [TEXT] LIBERAL SENATOR FEDERICO ESTRADA VELEZ WAS KIDNAPPED ON 3 APRIL AT THE CORNER OF 60TH AND 48TH STREETS IN WESTERN MEDELLIN, ONLY 100 METERS FROM A METROPOLITAN POLICE CAI [IMMEDIATE ATTENTION CENTER]. THE ANTIOQUIA DEPARTMENT LIBERAL PARTY LEADER HAD LEFT HIS HOUSE WITHOUT ANY BODYGUARDS ONLY MINUTES EARLIER. AS WE WAITED FOR THE TRAFFIC LIGHT TO CHANGE, THREE HEAVILY ARMED MEN FORCED HIM TO GET OUT OF HIS CAR AND INTO A BLUE RENAULT.
HOURS LATER, THROUGH ANONYMOUS TELEPHONE CALLS TO THE METROPOLITAN POLICE AND TO THE MEDIA, THE EXTRADITABLES CLAIMED RESPONSIBILITY FOR THE KIDNAPPING. IN THE CALLS, THEY ANNOUNCED THAT THEY WILL RELEASE THE SENATOR WITH A NEW MESSAGE FOR THE NATIONAL GOVERNMENT. LAST WEEK, FEDERICO ESTRADA HAD REJECTED TALKS BETWEEN THE GOVERNMENT AND THE DRUG TRAFFICKERS.

```
<DOC>
<DOCNO> 0592 </DOCNO>
<DD> NOVEMBER 24, 1989, FRIDAY </DD>
<SO>Copyright (c) 1989 Jiji Press Ltd.;</SO>
```

$<$ TXT>
BRIDGESTONE SPORTS CO. SAID FRIDAY IT HAS SET UP A JOINT VENTURE IN TAIWAN WITH A
LOCAL CONCERN AND A JAPANESE TRADING HOUSE TO PRODUCE GOLF CLUBS TO BE SHIPPED
TO JAPAN.
THE JOINT VENTURE, BRIDGESTONE SPORTS TAIWAN CO., CAPITALIZED AT 20 MILLION NEW TAI-
WAN DOLLARS, WILL START PRODUCTION IN JANUARY 1990 WITH PRODUCTION OF 20,000 IRON
AND "METAL WOOD" CLUBS A MONTH. THE MONTHLY OUTPUT WILL BE LATER RAISED TO 55,000
UNITS, BRIDGESTON SPORTS OFFICIALS SAID.
THE NEW COMPANY, BASED IN KAOHSIUNG, SOUTHERN TAIWAN, IS OWNED 75 PCT BY BRIDGE-
STONE SPORTS, 15 PCT BY UNION PRECISION CASTING CO. OF TAIWAN AND THE REMAINDER
BY TAGA CO., A COMPANY ACTIVE IN TRADING WITH TAIWAN, THE OFFICIALS SAID.
BRIDGESTONE SPORTS HAS SO FAR BEEN ENTRUSTING PRODUCTION OF GOLF CLUBS PARTS
WITH UNION PRECISION CASTING AND OTHER TAIWAN COMPANIES.
WITH THE ESTABLISHMENT OF THE TAIWAN UNIT, THE JAPANESE SPORTS GOODS MAKER PLANS
TO INCREASE PRODUCTION OF LUXURY CLUBS IN JAPAN.
</TXT>
</DOC>
<TEMPLATE-0592-1> :=
Doc Nr: 0592
Doc Date: 241189
Document Source: "Jiji Press Ltd."
Content: <TIE_UP_RELATIONSHIP-0592-1>
<TIE_UP_RELATIONSHIP-0592-1>:=
Tie-Up Status: EXISTING
Entity:<ENTITY-0592-1>
<ENTITY-0592-2>
<ENTITY-0592-3>
Joint Venture Co:<ENTITY-0592-4>
Ownership: <OWNERSHIP-0592-1>
Activity:<ACTIVITY-0592-1>
<ENTITY-0592-1>:=
NAME: BRIDGESTONE SPORTS CO
Aliases: "BRIDGESTONE SPORTS"
"BRIDGESTON SPORTS"
Nationality: Japan (COUNTRY)
Type: COMPANY
Entity Relationship:<ENTITY_RELATIONSHIP-0592-1> <ENTITY-0592-2>:=

NAME: UNION PRECISION CASTING CO
Aliases: "UNION PRECISION CASTING"
"BRIDGESTON SPORTS"
Location: Taiwan (COUNTRY)
Nationality: Taiwan (COUNTRY)
Type: COMPANY
Entity Relationship:<ENTITY_RELATIONSHIP-0592-1>
<ENTITY-0592-3>:=
NAME: TAGA CO
Nationality: Japan (COUNTRY)
Type: COMPANY
Entity Relationship:<ENTITY_RELATIONSHIP-0592-1>
<ENTITY-0592-4>:=
NAME: BRIDGESTONE SPORTS TAIWAN CO
Aliases: "UNION PRECISION CASTING"
"BRIDGESTON SPORTS"
Location: "KAOHSIUNG" (UNKNOWN) Taiwan (COUNTRY)
Type: COMPANY
Entity Relationship:<ENTITY_RELATIONSHIP-0592-1>
<INDUSTRY-0592-1>:=
Industry-Type: PRODUCTION
Product / Service: (CODE 39 "20,000 IRON AND 'METAL WOOD")
[CLUBS]")
<ENTITY_RELATIONSHIP-0592-1>:=
Entity1: <ENTITY-0592-1
<ENTITY-0592-2
<ENTITY-0592-3
ENTITY2: <ENTITY-0592-4
Rel of Entity2 To Entity1: CHILD
Status: CURRENT
<ACTIVITY-0592-1>:=
INDUSTRY: <INDUSTRY-0592-1>
Activity-Site: (Taiwan (COUNTRY) <ENTITY-0592-4>)
Start Time: <TIME-0592-1>
<TIME-0592-1>:=
DURING: 0190
<OWNERSHIP-0592-1>:=
OWNED: <ENTITY-0592-4>
Total-Capitalization: 20000000 TWD
OWNERSHIP-\%: (<ENTITY-0592-3> 10)
(<ENTITY-0592-2> 15)
(<ENTITY-0592-1> 75)

Sam Schwartz (person) retired as executive vice president of the famous hot dog manufacturer, Hupplewhite Inc (organisation).
He will be succeeded by Harry Himmelfarb(person).

[np: e1 Sam Schwartz (person)] [vg retired] as [np: e2 executive vice president] of [np: e3 the famous hot dog manufacturer], [np:e4 Hupplewhite Inc (organisation)]. [np: e5 He] [vg will be succeeded] by [np: e6 Harry Himmelfarb(person)].

| e1 | type:person | name:"Sam Schwartz" |
| :--- | :--- | :--- |
| e2 | type:position | value:"executive vice president" |
| e3 | type:manufacturer |  |
| e4 | type:company | name: "Hupplewhite Inc." |
| e5 | type:person |  |
| e6 | type:person | name: "Harry Himmelfarb" |
| e2 | type:position | value:"executive vice president" company:e3 |
| e3 = e4 |  |  |
| e7 | leave-job | person:e1 position:e2 |
| e8 | succeed | person1:e6 person2:e5 |
| e5 = e1 |  |  |
| e9 start-job | person:e6 position e2 |  |
| EVENT: | leave job |  |
| PERSON: | Sam Schwartz |  |
| POSITION: | executive vice president |  |
| COMPANY: | Hupplewhite Inc. |  |



| EVENT: | start job |
| :--- | :--- |
| PERSON: | Harry Himmelfarb |
| POSITION: | executive vice president |
| COMPANY: | Hupplewhite Inc. |

- NE types:
- ENAMEX (type= person, organisation, location)
- TIMEX (type= time, date)
- NUMEX (type= money, percent)
- Allowed to use gazetteers (fixed list containing names of a certain type, e.g. countries, last names, titles, state names, rivers...)
- ENAMEX is harder, more context dependent than TIMEX and NUMEX:
- Is Granada a company or a LOCATION?
- Is Washington a person or a Location?
- Is Arthur Anderson a person or an organisation?


## Named Entity recognition - common approaches

- NE markup with subtypes:
$<$ ENAMEX TYPE='PERSON'>Flavel Donne</ENAMEX $>$ is an analyst with $<$ ENAMEX
TYPE='ORGANIZATION'>General Trends</ENAMEX>, which has been based in
<ENAMEX TYPE='LOCATION'>Little Spring</ENAMEX> since <TIMEX>July 1998</TIME
- Most systems use manually written regular expressions
- Rules about mid initials, postfixes, titles
- Gazetteers of common first names
- Acronyms: Hewlett Packard Inc. $\rightarrow$ HP

PATTERN: "president of <company>" matches
executive vice president of Hupplewhite

- Gazetteer of full names impossible and not useful, as both first and last names can occur on their own
- Last name gazetteer impractical
- Almost infinite set of name patterns possible: last names are productive ( 1.5 M surnames in US alone)
- Overlap with common nouns/verbs/adjectives
* First 2 pages of Cambridge phone book include 237 names
* Of those, 6 (2.5\%) are common nouns: Abbey, Abbot, Acres, Afford, Airs, Alabaster
- First name gazetteer less impractical, but still not foolproof
- First names can be surprising, eg. MUC-7 walk-through example: "Llennel Evangelista"
- First names are productive, eg. Moonunit Zappa, Apple Paltrow ...
-     - Overlap with common nouns:
* River and Rain Phoenix
* "Virtue names": Grace (134), Joy (390), Charity (480), Chastity (983), Constance, Destiny
* "Month names": June, April, May
* "Flower names": Rose, Daisy, Lily, Erica, Iris ...
* From US Social Security Administration's list of most popular girls' names in 1990, with rank:
Amber (16), Crystal (41), Jordan (59), Jade (224), Summer (291), Ruby (300), Diamond (450), Infant (455), Precious (472), Genesis (528), Paris (573), Princess (771), Heaven (902), Baby (924) . . .
- Additional problem: non-English names alliterated into English; variant spellings
- Complicated name patterns with titles: Sammy Davis Jr, HRH The Prince of Wales, Dr. John T. Maxwell III
- Ambiguity of name types: Columbia (Org.) vs. (British) Columbia (Location) vs. Columbia (Space shuttle)
- Company names often use common nouns ("Next", "Boots", "Thinking Machines"...) and can occur in variations ("Peter Stuyvesant", "Stuyvesant')
- Coordination problems/ left boundary problems:
- One or two entities in China International Trust and Investment Corp invests \$2m in... ?
- Unknown word at beginning of potential name: in or out?

Suspended Ceilings Inc vs Yesterday Ceilings Inc Mason, Daily and Partners vs. Unfortunately, Daily and Partners

- Experiments show: simple gazetteers fine for locations ( $90 \% \mathrm{P} / 80 \% \mathrm{R}$ ) but not for person and organisations ( $80 \% \mathrm{P} / 50 \% \mathrm{R}$ )
- Staged combination of rule-based system with probabilistic partial matching
- Use machine learning to decide type of NE
- Use internal phrase structure of name
- Make high-precision decisions first
- Keep off decision about unsure items until all evidence has been seen
- Assume: one name type per discourse (article)
- unless signalled by writer with additional context information

| Rule | Assign | Example |
| :--- | :--- | :--- |
| Xxxx+ (is\|,)? a? JJ* PROF | PERS | Yuri Gromov, a former director |
| Xxxx+ is? a? JJ* REL | PERS | John White is beloved brother |
| Xxxx+ himself | PERS | White himself |
| Xxxx+, DD, | PERS | White, 33, |
| share in Xxxx+ | ORG | shares in Trinity Motors |
| Xxxx+ Inc. | ORG | Hummingbird Inc. |
| PROF (of\|at|with) Xxxx+ | ORG | director of Trinity Motors |
| Xxxx+ (region\|area) | LOC | Beribidjan area |

## Mikheev et al. (1998): ML; External and internal evidence

## External:

- Position in sentence (sentence initial)
- Word exists in lexicon in lowercase
- Word seen in lowercase in document


Internal:

- Contains any non-alpha characters
- Number of words it consists of
- Suffix, Prefix
- Adjectives ending in "an" or "ese" + whose root is in Gazetteer

1. Apply Grammar Rule Set 1 ("Sure fire" rules) $\rightarrow$ tag as definite NEs of given type
2. Use ML for variants (probabilistic partial match)

- Find all NEs marked up at this stage
- Generate all possible substrings of words of NEs
$\rightarrow$ tag as possible NEs of same type
- Adam Kluver Ltd $\rightarrow$ Adam Kluver, Adam Ltd, Kluver Ltd
- Pretrained Maximum Entropy model gives probability for possible NE to actually be that NE

3. Apply Grammar Rule Set 2 (Relaxed rules)

- Mark anything that looks like a PERSON (using name grammar and list of names)
- Resolve coordination - have parts been used on their own? If not, assume coordinated name
- Resolve sentence initial capitalized modifiers ("Unfortunately, "..., "Suspended Ceiling Contractors Ltd")
- Resolve genitive ambiguity: Murdoch's News Corp

4. Apply ML again (for new variants)

- He worked for $X$ and $Y \rightarrow X$ and $Y$ are of same type
- Only system that resolved typo "'Un7ited States and Russia'" in MUC-7

5. Resolve NEs in title (all words in title are capitalised). Use different ME model trained on titles.

## MURDOCH SATELLITE CRASH UNDER FBI INVESTIGATION

London and Tomsk. The crash of Rupert Murdoch Inc's news satellite yesterday is now under investigation by Murdoch and by the Sibirian state police. Clarity J. White, vice president of Hot Start, the company which produced the satellite's ignition system, yesterday stated that her company considered human failure the most likely cause of the crash. Investigator Robin Black, 33, who investigates the crash for the FBI, recently arrived by train at the crash site in the Tomsk region. Neither White nor Black were available for comment today; Murdoch have announced a press conference for tomorrow.

| LONDON and TOMSK | Org |
| :--- | :--- |
| Rupert Murdoch | Person |
| Murdoch | Person |
| Neither White | Person |
| Investigator Robin Black | Person |

Additional problem: Black and White have last names which overlap with adjectives and first names which overlap with common nouns (Robin and clarity), thus they cannot be in a gazetteer.

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Blue instances: newly suggested in this round

- All instances due to sure fire rules
- Exact extend of name not known yet: Investigator Robin Black? Black?


## Mikheev et al - After Step 2 (Partial Match)

## MURDOCH SATELLITE CRASH UNDER INVESTIGATION

London and Tomsk(LOC?). The crash of Rupert Murdoch Inc(ORG)'s news satellite yesterday is now under investigation by Murdoch(ORG?) and by the Sibirian state police. Clarity J. White, vice president of Hot Start(ORG), the company which produced the satellite's ignition system, yesterday stated that her company considered human failure the most likely cause of the crash. Investigator Robin Black(PERSON?), 33, recently arrived by train at the crash site in the Tomsk(LOC) region. Neither White nor Black(PERSON?) were available for comment today; Murdoch(ORG?) have announced a press conference for tomorrow.
Green instances: around from last round

- All instances from last round and their substrings are now hypothesized and subjected to ML


## MURDOCH SATELLITE CRASH UNDER INVESTIGATION

London and Tomsk(LOC $\sqrt{ }$ ). The crash of Rupert Murdoch Inc(ORG)'s news satellite yesterday is now under investigation by Murdoch $(O R G \sqrt{ }$ ) and by the Sibirian state police. Clarity J. White, vice president of Hot Start(ORG), the company which produced the satellite's ignition system, yesterday stated that her company considered human failure as the most likely cause of the crash. Investigator Robin Black(PERS $\sqrt{ }$ ), 33, recently arrived by train at the crash site in the Tomsk(LOC) region. Neither White nor Black(PERS $\sqrt{ }$ ) were available for comment today; Murdoch $(\mathrm{ORG} \sqrt{ }$ ) have announced a press conference for tomorrow.

- ML has reconfirmed some instances (Robin Black) and discarded other possibilities (Investigator Robin Black)


## MURDOCH SATELLITE CRASH UNDER INVESTIGATION

London and Tomsk(LOC). The crash of Rupert Murdoch Inc(ORG)'s news satellite yesterday is now under investigation by Murdoch(ORG) and by the Sibirian state police. Clarity J. White(PERS?), vice president of Hot Start(ORG), the company which produced the satellite's ignition system, yesterday stated that her company considered human failure as the most likely cause of the crash. Investigator Robin Black(PERS), 33, recently arrived by train at the crash site in the Tomsk(LOC) region. Neither White(PERS?) nor Black(PERS) were available for comment today; Murdoch(ORG) have announced a press conference for tomorrow.

- Mark everything as a possibility which roughly follows Name shape


## MURDOCH SATELLITE CRASH UNDER INVESTIGATION

London(LOC $\sqrt{ }$ ) and Tomsk(LOC). The crash of Rupert Murdoch Inc(ORG)'s news satellite yesterday is now under investigation by Murdoch(ORG) and by the Sibirian state police. Clarity J. White (PERS $\sqrt{ }$ ), vice president of Hot Start(ORG), the company which produced the satellite's ignition system, yesterday stated that her company considered human failure as the most likely cause of the crash. Investigator Robin Black(PERS), 33, recently arrived by train at the crash site in the Tomsk(LOC) region. Neither White(PERS $\sqrt{ }$ ) nor Black(PERS) were available for comment today; Murdoch(ORG) have announced a press conference for tomorrow.

- Some of these possibilities reconfirmed by ML, others discarded
- Missing step: different segmentation and ML for title (all caps, different syntax. Find 'Murdoch' there.
93.39\% combined $P$ and $R$ - best and statistically different from next contender

|  |  | ORG |  | PERSON |  | LOC |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  | R | P | R | P | R | P |
| 1 | Sure fire rules | 42 | 98 | 40 | 99 | 36 | 96 |
| 2 | Partial Match 1 | 75 | 98 | 80 | 99 | 69 | 93 |
| 3 | Relaxed Rules | 83 | 96 | 90 | 98 | 86 | 93 |
| 4 | Partial Match 2 | 85 | 96 | 93 | 97 | 88 | 93 |
| 5 | Title Assignment | 91 | 95 | 95 | 97 | 95 | 93 |

- System design: Keep precision high at all stages, raise recall if possible
- Gazetteers improve performance, but system can determine persons and organizations reasonably well even without any gazetteer (ORG: P86/R85; PERSON: P90/R95), but not locations (P46/R59)
- IR consists of different tasks (as defined by MUC): NE, CO, TE, ST
- Today: NE
- Principal problems with NE
- NE with manual rules
- Mikheev et al. (1998)
* Use internal and external evidence
* Cascaded design: commit in order of confidence/supportive evidence from text, not in text order!
- Mikheev, Moens and Grover (1998). Description of the LTG system. MUC-7 Proceedings.
- Mikheev, Moens and Grover (1999). Named Entity Recognition without Gazetteers. EACL'99
- R. Grishman (1997): Information Extraction: Techniques and challenges, in: Information Extraction, Springer Verlag, 1997.

